

# Employee Survey August 2010

**Q1** Do you ever feel as though distractions in the workplace impact your productivity? If yes, frequently, press 1. If sometimes, press 2. If no, never, press 3. If you're not sure, press 4.

*Frequently*.....11% *Never*.....34%

*Sometimes*.....43% *Not Sure*.....12%

**Q2** Of the following options, which do you feel distracts you the most while at the workplace: technology, including emails, phone calls, instant messages, voice mails, social media and internet access or glitches and problems; personnel, including interruptions from co-workers, personnel issues, office romances, water cooler conversations or office gossip; celebrations, including birthdays, sports-related events or wedding and baby showers; meetings, including lengthy or unnecessary meetings or business lunches; or your surroundings, including loud co-workers, music or television noise, uncomfortable work environment or lack of privacy? If you feel technology distracts you most, press 1. If personnel, press 2. If celebrations, press 3. If meetings, press 4. If your surroundings, press 5. If something else or you're not sure, press 6.

*Technology* .....23% *Meetings* .....12%

*Personnel*.....24% *Surroundings* ..... 6%

*Celebrations*..... 4% *Something Else/Not Sure* .....30%

**Q3** Of the previously mentioned options, which is the second most distracting at the workplace? If technology distracts you the second most after your first choice, press 1. If personnel, press 2. If celebrations, press 3. If meetings, press 4. If your surroundings, press 5. If something else or you're not sure, press 6.

*Technology* .....13% *Meetings* .....15%

*Personnel*.....21% *Surroundings* .....10%

*Celebrations*..... 9% *Something Else/Not Sure* .....33%

**Q4** Have you extended your working hours by coming in early or staying late to avoid distractions? If yes, press 1. If no, press 2

*Yes* ..... 42%

*No*.....58%

**Q5** If yes, what impact has coming in early or staying late had on your work-life balance? If it has had a positive impact, press 1. If a negative impact, press 2. If it has had no impact, press 3. If you're not sure, press 4.

*Positive Impact* ..... 63%

*Negative Impact*.....22%

*No Impact* ..... 13%

*Not Sure*..... 2%

**Q6** What percentage of your time at work is occupied by various distractions? If none of your time, press 1. If some but less than 5%, press 2. If 5 to 10%, press 3. If 10 to 25%, press 4. If more than 25%, press 5. If you're not sure, press 6.

*None* ..... 25%

*Less than 5%*.....33%

*5 to 10%*..... 19%

*10 to 25%*..... 10%

*More than 25%* ..... 6%

*Not Sure*..... 7%





**Q15** Do you enjoy the opportunity to socialize with co-workers while at work? If yes, frequently, press 1. If sometimes, press 2. If no, press 3. If you're not sure, press 4.

*Frequently*..... 27%  
*Sometimes*..... 56%  
*No*..... 11%  
*Not Sure*..... 6%

**Q16** Do you ever feel pressured into attending office functions such as parties or lunches, even if you do not have the time to attend? If yes, frequently, press 1. If sometimes, press 2. If no, press 3. If you're not sure, press 4.

*Frequently*..... 15%  
*Sometimes*..... 32%  
*No*..... 46%  
*Not Sure*..... 7%

**Q17** What time of day you feel least productive while at work? If the early morning, press 1. If the late morning, press 2. If midday, press 3. If the afternoon, press 4. If the evening, press 5. If you're not sure, press 6.

*Early Morning*..... 13%  
*Late Morning*..... 7%  
*Midday*..... 16%  
*Afternoon*..... 31%  
*Evening*..... 14%  
*Not Sure*..... 19%

**Q18** Has your work ever suffered, or have you been reprimanded for doing subpar work as a direct result of workplace distractions? If yes, press 1. If no, press 2. If you're not sure, press 3.

*Yes*..... 9%  
*No*..... 81%  
*Not Sure*..... 10%

**Q19** Are you aware of anyone at your workplace being fired for wasting time in the office, disrupting other employees, surfing the Web or partaking in other distractions? If yes, press 1. If no, press 2. If you're not sure, press 3.

*Yes*..... 22%  
*No*..... 69%  
*Not Sure*..... 9%

**Q20** If your employer provided work-life benefits aimed at alleviating personal distractions, such as areas for working in private, referrals or resources to help manage personal responsibilities such as finances, making child care arrangements, or even help planning a vacation, would that improve your productivity? If yes, press 1. If no, press 2. If you're not sure, press 3.

*Yes*..... 33%  
*No*..... 45%  
*Not Sure*..... 22%

**Q21** If you are a woman, press 1. If a man, press 2.

*Woman*..... 52% *Man*..... 48%

**Q22** If you are 18 to 29, press 1. If 30 to 45, press 2. If 46 to 65, press 3. If older than 65, press 4.

*18 to 29*..... 7% *46 to 65*..... 61%  
*30 to 45*..... 19% *Older than 65*..... 13%

**Q23** If you are Hispanic, press 1. If white, press 2. If black, press 3. If other, press 4.

*Hispanic*..... 14%  
*White*..... 68%  
*Black*..... 12%  
*Other*..... 6%

**Q24** What kind of industry do you work in? If you work in a service industry, press 1. If you work in retail or wholesale trade, press 2. If you work in finance, insurance or real estate, press 3. If you work in a construction or minerals industry, press 4. If you work in a manufacturing business, press 5. If you work in transportation, communication or utilities, press 6. If education, press 7. If health care, press 8. If you are a government employee, press 9.

<i>Service industry</i> .....	28%
<i>Retail or wholesale trade</i> .....	6%
<i>Finance, insurance, or real estate</i> .....	9%
<i>Construction or minerals industry</i> .....	5%
<i>Manufacturing business</i> .....	11%
<i>Transportation, communication, or utilities</i> .....	6%
<i>Education</i> .....	14%
<i>Health care</i> .....	12%
<i>Government employee</i> .....	9%

**Q25** If you make less than \$25,000 a year, press 1. If you make between \$25,000 and \$50,000 a year, press 2. If you make between \$50,000 and \$75,000 a year, press 3. If you make between \$75,000 and \$100,000 a year, press 4. If you make more than \$100,000 a year, press 5.

<i>Under \$25,000</i> .....	27%
<i>\$25,000 to \$50,000</i> .....	31%
<i>\$50,000 to \$75,000</i> .....	19%
<i>\$75,000 to \$100,000</i> .....	12%
<i>More than \$100,000</i> .....	12%



## Crosstabs

	Base	Gender	
		Woman	Man
<b>Workplace Distractions Productivity Impact</b>			
<b>Frequently</b>	11%	11%	12%
<b>Sometimes</b>	43%	42%	43%
<b>Never</b>	34%	32%	37%
<b>Not Sure</b>	12%	15%	8%

	Base	Gender	
		Woman	Man
<b>Biggest Workplace Distraction</b>			
<b>Technology</b>	23%	20%	26%
<b>Personnel</b>	24%	24%	25%
<b>Celebrations</b>	4%	3%	5%
<b>Meetings</b>	12%	14%	10%
<b>Surroundings</b>	6%	9%	4%
<b>Something Else/Not Sure</b>	30%	31%	29%

	Base	Gender	
		Woman	Man
<b>Second Biggest Workplace Distraction</b>			
<b>Technology</b>	13%	12%	13%
<b>Personnel</b>	21%	20%	22%
<b>Celebrations</b>	9%	9%	9%
<b>Meetings</b>	15%	15%	15%
<b>Surroundings</b>	10%	11%	9%
<b>Something Else/Not Sure</b>	33%	34%	32%

## Crosstabs

	Base	Gender	
		Woman	Man
<b>Extended Working Hours</b>			
<b>Yes</b>	42%	42%	43%
<b>No</b>	58%	58%	57%

	Base	Gender	
		Woman	Man
<b>Extended Working Hours/Work Life Balance</b>			
<b>Positive Impact</b>	63%	67%	59%
<b>Negative Impact</b>	22%	18%	26%
<b>No Impact</b>	13%	12%	14%
<b>Not Sure</b>	2%	3%	1%

	Base	Gender	
		Woman	Man
<b>Distracted Time at Work</b>			
<b>None</b>	25%	23%	26%
<b>Less than 5%</b>	33%	34%	32%
<b>5 to 10%</b>	19%	18%	21%
<b>10 to 25%</b>	10%	11%	10%
<b>More than 25%</b>	6%	6%	7%
<b>Not Sure</b>	7%	8%	5%

## Crosstabs

	Base	Gender	
		Woman	Man
<b>Ideal Work Environment</b>			
<b>Statement A</b>	36%	34%	39%
<b>Statement B</b>	18%	19%	18%
<b>Statement C</b>	38%	39%	36%
<b>Not Sure</b>	8%	8%	8%

	Base	Gender	
		Woman	Man
<b>Handling of E-Mail</b>			
<b>Statement A</b>	17%	12%	21%
<b>Statement B</b>	41%	46%	37%
<b>Statement C</b>	23%	20%	26%
<b>Not Sure</b>	19%	22%	16%

	Base	Gender	
		Woman	Man
<b>Work Expectations on E-Mail</b>			
<b>Check E-Mail at Certain Times</b>	37%	41%	33%
<b>Check E-Mail Constantly</b>	33%	31%	36%
<b>Unsure</b>	30%	28%	32%

## Crosstabs

	Base	Gender	
		Woman	Man
<b>Handheld Device</b>			
<b>Yes</b>	20%	15%	25%
<b>No</b>	80%	85%	75%

	Base	Gender	
		Woman	Man
<b>Handheld Device Increases Distractions</b>			
<b>Yes</b>	35%	26%	40%
<b>No</b>	61%	69%	56%
<b>Not Sure</b>	4%	5%	4%

	Base	Gender	
		Woman	Man
<b>Handheld Device Increases Personal Time Distractions</b>			
<b>Yes</b>	50%	48%	51%
<b>No</b>	46%	48%	44%
<b>Not Sure</b>	4%	4%	5%

## Crosstabs

	Base	Gender	
		Woman	Man
<b>Handheld Device Productivity Effect</b>			
<b>Increased</b>	58%	62%	54%
<b>Decreased</b>	16%	14%	17%
<b>No Impact</b>	26%	21%	29%
<b>Not Sure</b>	1%	2%	-

	Base	Gender	
		Woman	Man
<b>Social Media Distraction</b>			
<b>Significant Distraction</b>	29%	30%	29%
<b>Somewhat Distraction</b>	26%	25%	26%
<b>Not Distraction</b>	34%	32%	37%
<b>Not Sure</b>	10%	13%	8%

	Base	Gender	
		Woman	Man
<b>Socialize with Coworkers</b>			
<b>Frequently</b>	27%	28%	25%
<b>Sometimes</b>	56%	56%	55%
<b>No</b>	11%	9%	13%
<b>Not Sure</b>	6%	7%	6%

## Crosstabs

	Base	Gender	
		Woman	Man
<b>Pressured Into Attending Office Functions</b>			
<b>Frequently</b>	15%	15%	16%
<b>Sometimes</b>	32%	33%	30%
<b>No</b>	46%	44%	48%
<b>Not Sure</b>	7%	7%	6%

	Base	Gender	
		Woman	Man
<b>Least Productive Time of Day</b>			
<b>Early Morning</b>	13%	13%	12%
<b>Late Morning</b>	7%	5%	8%
<b>Midday</b>	16%	17%	16%
<b>Afternoon</b>	31%	29%	32%
<b>Evening</b>	14%	15%	14%
<b>Not Sure</b>	19%	21%	17%

	Base	Gender	
		Woman	Man
<b>Work Suffered from Workplace Distractions</b>			
<b>Yes</b>	9%	7%	10%
<b>No</b>	81%	83%	79%
<b>Not Sure</b>	10%	10%	11%

## Crosstabs

	Base	Gender	
		Woman	Man
<b>Termination Due to Time Waste</b>			
<b>Yes</b>	22%	18%	27%
<b>No</b>	69%	72%	65%
<b>Not Sure</b>	9%	10%	8%

	Base	Gender	
		Woman	Man
<b>Work Life Benefits/Productivity</b>			
<b>Yes</b>	33%	31%	35%
<b>No</b>	45%	47%	43%
<b>Not Sure</b>	22%	23%	22%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Workplace Distractions Productivity Impact</b>					
<b>Frequently</b>	11%	24%	9%	9%	17%
<b>Sometimes</b>	43%	37%	52%	45%	22%
<b>Never</b>	34%	35%	28%	34%	42%
<b>Not Sure</b>	12%	4%	12%	11%	19%

## Crosstabs

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Biggest Workplace Distraction</b>					
<b>Technology</b>	23%	36%	23%	21%	23%
<b>Personnel</b>	24%	10%	29%	26%	15%
<b>Celebrations</b>	4%	9%	2%	5%	1%
<b>Meetings</b>	12%	2%	15%	11%	23%
<b>Surroundings</b>	6%	8%	6%	7%	-
<b>Something Else/Not Sure</b>	30%	34%	25%	30%	38%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Second Biggest Workplace Distraction</b>					
<b>Technology</b>	13%	16%	13%	14%	3%
<b>Personnel</b>	21%	28%	21%	21%	18%
<b>Celebrations</b>	9%	10%	12%	8%	7%
<b>Meetings</b>	15%	4%	10%	18%	14%
<b>Surroundings</b>	10%	16%	16%	7%	10%
<b>Something Else/Not Sure</b>	33%	26%	28%	33%	48%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Extended Working Hours</b>					
<b>Yes</b>	42%	48%	36%	43%	45%
<b>No</b>	58%	52%	64%	57%	55%

Crosstabs

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Extended Working Hours/Work Life Balance</b>					
<b>Positive Impact</b>	63%	83%	47%	63%	72%
<b>Negative Impact</b>	22%	9%	28%	22%	23%
<b>No Impact</b>	13%	9%	22%	13%	5%
<b>Not Sure</b>	2%	-	2%	2%	-

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Distracted Time at Work</b>					
<b>None</b>	25%	44%	23%	21%	34%
<b>Less than 5%</b>	33%	24%	27%	38%	22%
<b>5 to 10%</b>	19%	10%	29%	18%	18%
<b>10 to 25%</b>	10%	11%	9%	10%	13%
<b>More than 25%</b>	6%	8%	8%	6%	2%
<b>Not Sure</b>	7%	2%	4%	7%	11%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Ideal Work Environment</b>					
<b>Statement A</b>	36%	71%	36%	36%	21%
<b>Statement B</b>	18%	21%	21%	17%	19%
<b>Statement C</b>	38%	8%	38%	38%	48%
<b>Not Sure</b>	8%	-	5%	9%	12%

## Crosstabs

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Handling of E-Mail</b>					
<b>Statement A</b>	17%	34%	22%	14%	11%
<b>Statement B</b>	41%	31%	45%	41%	45%
<b>Statement C</b>	23%	16%	22%	25%	22%
<b>Not Sure</b>	19%	19%	11%	20%	22%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Work Expectations on E-Mail</b>					
<b>Check E-Mail at Certain Times</b>	37%	45%	42%	36%	27%
<b>Check E-Mail Constantly</b>	33%	22%	34%	36%	27%
<b>Unsure</b>	30%	33%	24%	28%	46%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Handheld Device</b>					
<b>Yes</b>	20%	35%	27%	18%	15%
<b>No</b>	80%	65%	73%	82%	85%

## Crosstabs

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Handheld Device Increases Distractions</b>					
<b>Yes</b>	35%	47%	9%	48%	15%
<b>No</b>	61%	53%	86%	50%	69%
<b>Not Sure</b>	4%	-	6%	3%	15%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Handheld Device Increases Personal Time Distractions</b>					
<b>Yes</b>	50%	79%	42%	53%	23%
<b>No</b>	46%	14%	58%	43%	62%
<b>Not Sure</b>	4%	7%	-	4%	15%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Handheld Device Productivity Effect</b>					
<b>Increased</b>	58%	79%	74%	48%	46%
<b>Decreased</b>	16%	7%	11%	19%	23%
<b>No Impact</b>	26%	14%	15%	33%	23%
<b>Not Sure</b>	1%	-	-	-	8%

Crosstabs

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Social Media Distraction</b>					
<b>Significant Distraction</b>	29%	22%	42%	26%	30%
<b>Somewhat Distraction</b>	26%	30%	26%	27%	17%
<b>Not Distraction</b>	34%	38%	25%	36%	37%
<b>Not Sure</b>	10%	10%	7%	10%	17%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Socialize with Coworkers</b>					
<b>Frequently</b>	27%	73%	34%	21%	18%
<b>Sometimes</b>	56%	10%	56%	61%	55%
<b>No</b>	11%	15%	7%	11%	18%
<b>Not Sure</b>	6%	2%	3%	7%	9%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Pressured Into Attending Office Functions</b>					
<b>Frequently</b>	15%	26%	12%	15%	18%
<b>Sometimes</b>	32%	33%	33%	32%	26%
<b>No</b>	46%	28%	54%	47%	42%
<b>Not Sure</b>	7%	13%	1%	6%	15%

Crosstabs

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Least Productive Time of Day</b>					
<b>Early Morning</b>	13%	12%	16%	12%	11%
<b>Late Morning</b>	7%	16%	5%	6%	7%
<b>Midday</b>	16%	26%	6%	19%	14%
<b>Afternoon</b>	31%	10%	38%	31%	26%
<b>Evening</b>	14%	23%	19%	11%	17%
<b>Not Sure</b>	19%	14%	16%	20%	23%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Work Suffered from Workplace Distractions</b>					
<b>Yes</b>	9%	26%	4%	8%	8%
<b>No</b>	81%	49%	90%	82%	80%
<b>Not Sure</b>	10%	25%	6%	9%	12%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Termination Due to Time Waste</b>					
<b>Yes</b>	22%	28%	21%	22%	19%
<b>No</b>	69%	62%	75%	67%	68%
<b>Not Sure</b>	9%	10%	4%	10%	13%

## Crosstabs

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Work Life Benefits/Productivity</b>					
<b>Yes</b>	33%	59%	40%	30%	22%
<b>No</b>	45%	24%	45%	46%	50%
<b>Not Sure</b>	22%	18%	15%	24%	28%

	Base	Race			
		Hispanic	White	Black	Other
<b>Workplace Distractions Productivity Impact</b>					
<b>Frequently</b>	11%	12%	13%	-	17%
<b>Sometimes</b>	43%	38%	42%	56%	39%
<b>Never</b>	34%	42%	33%	36%	28%
<b>Not Sure</b>	12%	8%	13%	8%	17%

	Base	Race			
		Hispanic	White	Black	Other
<b>Biggest Workplace Distraction</b>					
<b>Technology</b>	23%	23%	26%	13%	6%
<b>Personnel</b>	24%	27%	22%	29%	33%
<b>Celebrations</b>	4%	4%	3%	8%	6%
<b>Meetings</b>	12%	8%	13%	13%	22%
<b>Surroundings</b>	6%	4%	6%	13%	6%
<b>Something Else/Not Sure</b>	30%	35%	31%	25%	28%

Crosstabs

	Base	Race			
		Hispanic	White	Black	Other
<b>Second Biggest Workplace Distraction</b>					
<b>Technology</b>	13%	12%	12%	17%	17%
<b>Personnel</b>	21%	15%	23%	13%	22%
<b>Celebrations</b>	9%	19%	8%	4%	6%
<b>Meetings</b>	15%	15%	13%	17%	28%
<b>Surroundings</b>	10%	4%	9%	21%	6%
<b>Something Else/Not Sure</b>	33%	35%	35%	29%	22%

	Base	Race			
		Hispanic	White	Black	Other
<b>Extended Working Hours</b>					
<b>Yes</b>	42%	46%	42%	40%	44%
<b>No</b>	58%	54%	58%	60%	56%

	Base	Race			
		Hispanic	White	Black	Other
<b>Extended Working Hours/Work Life Balance</b>					
<b>Positive Impact</b>	63%	67%	62%	70%	50%
<b>Negative Impact</b>	22%	33%	21%	10%	25%
<b>No Impact</b>	13%	-	14%	20%	25%
<b>Not Sure</b>	2%	-	3%	-	-

## Crosstabs

	Base	Race			
		Hispanic	White	Black	Other
<b>Distracted Time at Work</b>					
<b>None</b>	<b>25%</b>	19%	23%	36%	28%
<b>Less than 5%</b>	<b>33%</b>	38%	31%	36%	28%
<b>5 to 10%</b>	<b>19%</b>	19%	20%	12%	22%
<b>10 to 25%</b>	<b>10%</b>	8%	12%	4%	11%
<b>More than 25%</b>	<b>6%</b>	12%	5%	8%	6%
<b>Not Sure</b>	<b>7%</b>	4%	8%	4%	6%

	Base	Race			
		Hispanic	White	Black	Other
<b>Ideal Work Environment</b>					
<b>Statement A</b>	<b>36%</b>	31%	38%	36%	22%
<b>Statement B</b>	<b>18%</b>	15%	18%	24%	17%
<b>Statement C</b>	<b>38%</b>	46%	35%	36%	50%
<b>Not Sure</b>	<b>8%</b>	8%	9%	4%	11%

	Base	Race			
		Hispanic	White	Black	Other
<b>Handling of E-Mail</b>					
<b>Statement A</b>	<b>17%</b>	19%	15%	28%	6%
<b>Statement B</b>	<b>41%</b>	38%	43%	24%	67%
<b>Statement C</b>	<b>23%</b>	27%	23%	20%	22%
<b>Not Sure</b>	<b>19%</b>	15%	19%	28%	6%

## Crosstabs

	Base	Race			
		Hispanic	White	Black	Other
<b>Work Expectations on E-Mail</b>					
Check E-Mail at Certain Times	37%	44%	36%	40%	24%
Check E-Mail Constantly	33%	36%	35%	16%	41%
Unsure	30%	20%	29%	44%	35%

	Base	Race			
		Hispanic	White	Black	Other
<b>Handheld Device</b>					
Yes	20%	28%	17%	25%	22%
No	80%	72%	83%	75%	78%

	Base	Race			
		Hispanic	White	Black	Other
<b>Handheld Device Increases Distractions</b>					
Yes	35%	43%	28%	67%	-
No	61%	57%	65%	33%	100%
Not Sure	4%	-	7%	-	-

Crosstabs

	Base	Race			
		Hispanic	White	Black	Other
<b>Handheld Device Increases Personal Time Distractions</b>					
<b>Yes</b>	50%	57%	46%	67%	25%
<b>No</b>	46%	43%	46%	33%	75%
<b>Not Sure</b>	4%	-	7%	-	-

	Base	Race			
		Hispanic	White	Black	Other
<b>Handheld Device Productivity Effect</b>					
<b>Increased</b>	58%	57%	63%	50%	25%
<b>Decreased</b>	16%	29%	15%	-	25%
<b>No Impact</b>	26%	14%	21%	50%	50%
<b>Not Sure</b>	1%	-	1%	-	-

	Base	Race			
		Hispanic	White	Black	Other
<b>Social Media Distraction</b>					
<b>Significant Distraction</b>	29%	31%	31%	24%	22%
<b>Somewhat Distraction</b>	26%	19%	27%	28%	28%
<b>Not Distraction</b>	34%	31%	33%	48%	33%
<b>Not Sure</b>	10%	19%	10%	-	17%

## Crosstabs

	Base	Race			
		Hispanic	White	Black	Other
<b>Socialize with Coworkers</b>					
<b>Frequently</b>	27%	27%	26%	28%	33%
<b>Sometimes</b>	56%	50%	58%	52%	50%
<b>No</b>	11%	8%	11%	16%	11%
<b>Not Sure</b>	6%	15%	5%	4%	6%

	Base	Race			
		Hispanic	White	Black	Other
<b>Pressured Into Attending Office Functions</b>					
<b>Frequently</b>	15%	15%	14%	16%	28%
<b>Sometimes</b>	32%	31%	32%	28%	33%
<b>No</b>	46%	46%	47%	48%	33%
<b>Not Sure</b>	7%	8%	6%	8%	6%

	Base	Race			
		Hispanic	White	Black	Other
<b>Least Productive Time of Day</b>					
<b>Early Morning</b>	13%	12%	11%	24%	11%
<b>Late Morning</b>	7%	12%	7%	-	6%
<b>Midday</b>	16%	15%	17%	20%	11%
<b>Afternoon</b>	31%	27%	33%	24%	28%
<b>Evening</b>	14%	31%	12%	8%	17%
<b>Not Sure</b>	19%	4%	20%	24%	28%

## Crosstabs

	Base	Race			
		Hispanic	White	Black	Other
<b>Work Suffered from Workplace Distractions</b>					
<b>Yes</b>	<b>9%</b>	12%	7%	8%	22%
<b>No</b>	<b>81%</b>	72%	83%	88%	67%
<b>Not Sure</b>	<b>10%</b>	16%	10%	4%	11%

	Base	Race			
		Hispanic	White	Black	Other
<b>Termination Due to Time Waste</b>					
<b>Yes</b>	<b>22%</b>	24%	22%	24%	17%
<b>No</b>	<b>69%</b>	64%	69%	68%	78%
<b>Not Sure</b>	<b>9%</b>	12%	9%	8%	6%

	Base	Race			
		Hispanic	White	Black	Other
<b>Work Life Benefits/Productivity</b>					
<b>Yes</b>	<b>33%</b>	48%	27%	48%	33%
<b>No</b>	<b>45%</b>	24%	51%	36%	44%
<b>Not Sure</b>	<b>22%</b>	28%	22%	16%	22%

## Crosstabs

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Workplace Distractions Productivity Impact</b>										
<b>Frequently</b>	13%	17%	8%	15%	20%	6%	15%	12%	10%	9%
<b>Sometimes</b>	45%	38%	46%	49%	10%	57%	22%	48%	57%	58%
<b>Never</b>	34%	36%	40%	26%	67%	25%	54%	31%	24%	26%
<b>Not Sure</b>	9%	9%	5%	9%	3%	12%	8%	9%	9%	8%

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Biggest Workplace Distraction</b>										
<b>Technology</b>	23%	22%	16%	41%	7%	18%	22%	28%	18%	24%
<b>Personnel</b>	26%	26%	21%	21%	35%	34%	20%	26%	28%	26%
<b>Celebrations</b>	5%	5%	9%	11%	3%	10%	-	-	-	4%
<b>Meetings</b>	13%	9%	3%	6%	16%	13%	14%	23%	15%	23%
<b>Surroundings</b>	6%	7%	8%	2%	-	5%	3%	4%	15%	9%
<b>Something Else/Not Sure</b>	27%	30%	43%	19%	39%	21%	42%	19%	24%	15%

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Second Biggest Workplace Distraction</b>										
<b>Technology</b>	13%	19%	11%	13%	7%	16%	8%	9%	11%	13%
<b>Personnel</b>	23%	17%	30%	30%	25%	11%	22%	29%	27%	30%
<b>Celebrations</b>	9%	13%	3%	13%	7%	6%	10%	2%	13%	10%
<b>Meetings</b>	15%	9%	8%	24%	7%	21%	12%	22%	17%	16%
<b>Surroundings</b>	10%	13%	20%	6%	3%	9%	5%	9%	6%	11%
<b>Something Else/Not Sure</b>	30%	29%	29%	13%	52%	37%	42%	29%	27%	19%

## Crosstabs

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	
<b>Extended Working Hours</b>											
<b>Yes</b>	43%	40%	39%	52%	41%	43%	38%	50%	38%	42%	
<b>No</b>	57%	60%	61%	48%	59%	57%	62%	50%	62%	58%	

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	
<b>Extended Working Hours/Work Life Balance</b>											
<b>Positive Impact</b>	62%	78%	42%	44%	66%	53%	52%	57%	73%	65%	
<b>Negative Impact</b>	24%	12%	14%	41%	25%	47%	33%	26%	8%	24%	
<b>No Impact</b>	12%	9%	38%	11%	8%	-	15%	15%	19%	11%	
<b>Not Sure</b>	2%	2%	7%	4%	-	-	-	2%	-	-	

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	
<b>Distracted Time at Work</b>											
<b>None</b>	23%	30%	22%	15%	36%	24%	32%	17%	22%	6%	
<b>Less than 5%</b>	34%	36%	40%	36%	31%	25%	19%	27%	35%	55%	
<b>5 to 10%</b>	21%	17%	13%	28%	10%	22%	19%	37%	19%	18%	
<b>10 to 25%</b>	10%	7%	5%	9%	16%	15%	5%	7%	18%	16%	
<b>More than 25%</b>	7%	8%	8%	11%	3%	7%	9%	8%	3%	2%	
<b>Not Sure</b>	4%	2%	11%	-	3%	7%	16%	4%	3%	2%	

## Crosstabs

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Ideal Work Environment</b>										
Statement A	37%	40%	48%	55%	35%	25%	31%	29%	41%	32%
Statement B	18%	18%	22%	12%	20%	30%	6%	16%	18%	16%
Statement C	39%	39%	24%	31%	33%	36%	50%	49%	33%	48%
Not Sure	6%	3%	5%	2%	13%	9%	13%	6%	9%	4%

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Handling of E-Mail</b>										
Statement A	18%	18%	20%	33%	11%	19%	14%	15%	12%	20%
Statement B	42%	35%	27%	45%	39%	30%	28%	59%	56%	54%
Statement C	23%	30%	32%	19%	23%	28%	27%	15%	11%	20%
Not Sure	17%	17%	21%	4%	26%	23%	32%	11%	20%	6%

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Work Expectations on E-Mail</b>										
Check E-Mail at Certain Times	38%	44%	13%	25%	17%	35%	22%	52%	54%	39%
Check E-Mail Constantly	35%	35%	33%	54%	42%	37%	46%	28%	23%	35%
Unsure	26%	21%	54%	20%	41%	28%	32%	20%	23%	25%

## Crosstabs

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Handheld Device</b>										
<b>Yes</b>	21%	23%	28%	27%	23%	27%	20%	12%	18%	18%
<b>No</b>	79%	77%	72%	73%	77%	73%	80%	88%	82%	82%

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Handheld Device Increases Distractions</b>										
<b>Yes</b>	33%	31%	37%	42%	14%	47%	29%	20%	42%	23%
<b>No</b>	63%	69%	63%	51%	71%	53%	71%	70%	50%	77%
<b>Not Sure</b>	3%	-	-	7%	14%	-	-	10%	8%	-

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Handheld Device Increases Personal Time Distractions</b>										
<b>Yes</b>	48%	54%	78%	49%	29%	28%	43%	40%	50%	62%
<b>No</b>	48%	44%	22%	51%	57%	72%	57%	50%	50%	27%
<b>Not Sure</b>	3%	3%	-	-	14%	-	-	10%	-	11%

## Crosstabs

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Handheld Device Productivity Effect</b>										
<b>Increased</b>	58%	67%	63%	58%	57%	33%	71%	70%	58%	39%
<b>Decreased</b>	17%	16%	-	7%	29%	41%	29%	10%	16%	-
<b>No Impact</b>	25%	17%	37%	35%	14%	25%	-	20%	27%	61%

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Social Media Distraction</b>										
<b>Significant Distraction</b>	30%	39%	30%	30%	27%	24%	29%	31%	29%	16%
<b>Somewhat Distraction</b>	25%	26%	27%	23%	23%	38%	11%	19%	20%	32%
<b>Not Distraction</b>	35%	32%	33%	39%	21%	29%	41%	38%	36%	46%
<b>Not Sure</b>	10%	3%	10%	8%	29%	9%	19%	13%	15%	6%

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Socialize with Coworkers</b>										
<b>Frequently</b>	26%	34%	25%	24%	23%	22%	14%	31%	25%	13%
<b>Sometimes</b>	58%	52%	65%	53%	43%	61%	54%	54%	70%	79%
<b>No</b>	11%	13%	8%	20%	18%	10%	8%	9%	5%	8%
<b>Not Sure</b>	4%	-	3%	2%	16%	8%	24%	6%	-	-

## Crosstabs

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Pressured Into Attending Office Functions</b>										
<b>Frequently</b>	17%	20%	17%	11%	29%	18%	12%	12%	15%	16%
<b>Sometimes</b>	33%	35%	38%	44%	13%	41%	31%	30%	25%	34%
<b>No</b>	45%	41%	45%	45%	38%	39%	46%	50%	58%	48%
<b>Not Sure</b>	4%	4%	-	-	19%	2%	11%	8%	1%	2%

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Least Productive Time of Day</b>										
<b>Early Morning</b>	12%	14%	8%	4%	-	13%	8%	12%	21%	16%
<b>Late Morning</b>	7%	5%	8%	11%	19%	15%	3%	4%	3%	8%
<b>Midday</b>	17%	19%	22%	30%	3%	17%	8%	13%	15%	19%
<b>Afternoon</b>	31%	28%	16%	28%	57%	31%	28%	34%	29%	39%
<b>Evening</b>	15%	18%	17%	13%	13%	7%	29%	16%	12%	9%
<b>Not Sure</b>	17%	15%	29%	14%	7%	16%	24%	21%	20%	10%

	Base	Industry								
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee
<b>Work Suffered from Workplace Distractions</b>										
<b>Yes</b>	10%	16%	3%	6%	26%	8%	3%	4%	13%	5%
<b>No</b>	81%	73%	73%	87%	66%	78%	94%	93%	84%	87%
<b>Not Sure</b>	9%	12%	25%	8%	8%	14%	3%	4%	3%	9%

## Crosstabs

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	
<b>Termination Due to Time Waste</b>											
<b>Yes</b>	24%	29%	13%	23%	31%	45%	17%	11%	20%	14%	
<b>No</b>	69%	65%	79%	71%	66%	42%	56%	86%	72%	84%	
<b>Not Sure</b>	7%	6%	8%	6%	4%	13%	27%	4%	7%	2%	

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	
<b>Work Life Benefits/Productivity</b>											
<b>Yes</b>	34%	39%	34%	26%	19%	42%	21%	28%	31%	43%	
<b>No</b>	44%	42%	32%	42%	69%	29%	44%	59%	49%	39%	
<b>Not Sure</b>	22%	19%	34%	31%	11%	29%	35%	13%	19%	18%	

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Workplace Distractions Productivity Impact</b>						
<b>Frequently</b>	11%	6%	13%	18%	8%	12%
<b>Sometimes</b>	43%	37%	50%	35%	45%	47%
<b>Never</b>	34%	37%	26%	37%	43%	35%
<b>Not Sure</b>	12%	19%	11%	9%	5%	7%

## Crosstabs

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Biggest Workplace Distraction</b>						
<b>Technology</b>	23%	20%	20%	29%	22%	27%
<b>Personnel</b>	24%	23%	28%	22%	31%	14%
<b>Celebrations</b>	4%	6%	4%	2%	4%	5%
<b>Meetings</b>	12%	2%	17%	18%	11%	17%
<b>Surroundings</b>	6%	9%	6%	6%	4%	4%
<b>Something Else/Not Sure</b>	30%	40%	26%	23%	29%	33%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Second Biggest Workplace Distraction</b>						
<b>Technology</b>	13%	9%	14%	12%	17%	13%
<b>Personnel</b>	21%	17%	20%	27%	23%	21%
<b>Celebrations</b>	9%	10%	8%	10%	5%	9%
<b>Meetings</b>	15%	13%	16%	14%	22%	12%
<b>Surroundings</b>	10%	9%	12%	11%	10%	4%
<b>Something Else/Not Sure</b>	33%	42%	30%	27%	24%	42%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Extended Working Hours</b>						
<b>Yes</b>	42%	34%	40%	42%	47%	62%
<b>No</b>	58%	66%	60%	58%	53%	38%

## Crosstabs

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Extended Working Hours/Work Life Balance</b>						
<b>Positive Impact</b>	63%	76%	60%	54%	69%	58%
<b>Negative Impact</b>	22%	15%	20%	21%	21%	38%
<b>No Impact</b>	13%	8%	18%	23%	8%	4%
<b>Not Sure</b>	2%	2%	2%	2%	3%	-

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Distracted Time at Work</b>						
<b>None</b>	25%	32%	15%	33%	18%	26%
<b>Less than 5%</b>	33%	36%	41%	19%	32%	26%
<b>5 to 10%</b>	19%	10%	20%	23%	33%	20%
<b>10 to 25%</b>	10%	3%	10%	17%	13%	13%
<b>More than 25%</b>	6%	7%	5%	8%	2%	8%
<b>Not Sure</b>	7%	11%	9%	1%	1%	6%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Ideal Work Environment</b>						
<b>Statement A</b>	36%	35%	31%	33%	43%	48%
<b>Statement B</b>	18%	23%	18%	20%	14%	10%
<b>Statement C</b>	38%	34%	42%	39%	36%	33%
<b>Not Sure</b>	8%	8%	9%	8%	7%	9%

## Crosstabs

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Handling of E-Mail</b>						
Statement A	17%	12%	12%	24%	16%	26%
Statement B	41%	37%	43%	39%	50%	43%
Statement C	23%	17%	23%	25%	30%	27%
Not Sure	19%	34%	22%	11%	5%	4%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Work Expectations on E-Mail</b>						
Check E-Mail at Certain Times	37%	35%	35%	44%	37%	31%
Check E-Mail Constantly	33%	14%	38%	34%	50%	47%
Unsure	30%	50%	27%	22%	13%	22%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Handheld Device</b>						
Yes	20%	14%	10%	25%	26%	46%
No	80%	86%	90%	75%	74%	54%

## Crosstabs

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Handheld Device Increases Distractions</b>						
<b>Yes</b>	35%	18%	29%	23%	53%	49%
<b>No</b>	61%	74%	71%	71%	47%	46%
<b>Not Sure</b>	4%	8%	-	6%	-	5%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Handheld Device Increases Personal Time Distractions</b>						
<b>Yes</b>	50%	41%	43%	42%	56%	63%
<b>No</b>	46%	47%	57%	51%	44%	35%
<b>Not Sure</b>	4%	12%	-	6%	-	3%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Handheld Device Productivity Effect</b>						
<b>Increased</b>	58%	39%	51%	68%	61%	63%
<b>Decreased</b>	16%	27%	5%	12%	5%	24%
<b>No Impact</b>	26%	30%	45%	20%	35%	13%
<b>Not Sure</b>	1%	4%	-	-	-	-

## Crosstabs

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Social Media Distraction</b>						
<b>Significant Distraction</b>	29%	32%	31%	31%	20%	28%
<b>Somewhat Distraction</b>	26%	28%	27%	24%	24%	24%
<b>Not Distraction</b>	34%	30%	32%	40%	47%	29%
<b>Not Sure</b>	10%	11%	10%	5%	8%	19%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Socialize with Coworkers</b>						
<b>Frequently</b>	27%	33%	22%	26%	22%	30%
<b>Sometimes</b>	56%	43%	59%	67%	53%	59%
<b>No</b>	11%	15%	12%	6%	15%	7%
<b>Not Sure</b>	6%	9%	7%	1%	9%	5%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Pressured Into Attending Office Functions</b>						
<b>Frequently</b>	15%	12%	15%	19%	12%	23%
<b>Sometimes</b>	32%	28%	32%	32%	33%	37%
<b>No</b>	46%	46%	47%	49%	50%	37%
<b>Not Sure</b>	7%	13%	6%	1%	6%	3%

## Crosstabs

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Least Productive Time of Day</b>						
<b>Early Morning</b>	13%	11%	11%	18%	13%	13%
<b>Late Morning</b>	7%	6%	6%	3%	4%	19%
<b>Midday</b>	16%	17%	17%	20%	17%	7%
<b>Afternoon</b>	31%	24%	35%	32%	38%	26%
<b>Evening</b>	14%	16%	12%	10%	16%	20%
<b>Not Sure</b>	19%	26%	18%	17%	12%	15%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Work Suffered from Workplace Distractions</b>						
<b>Yes</b>	9%	6%	6%	11%	8%	19%
<b>No</b>	81%	77%	86%	83%	88%	69%
<b>Not Sure</b>	10%	17%	8%	6%	4%	12%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Termination Due to Time Waste</b>						
<b>Yes</b>	22%	18%	18%	28%	21%	35%
<b>No</b>	69%	67%	72%	69%	72%	61%
<b>Not Sure</b>	9%	15%	10%	3%	7%	4%

## Crosstabs

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Work Life Benefits/Productivity</b>						
<b>Yes</b>	<b>33%</b>	33%	28%	38%	30%	40%
<b>No</b>	<b>45%</b>	41%	42%	46%	58%	45%
<b>Not Sure</b>	<b>22%</b>	26%	30%	16%	12%	16%