

Job Satisfaction Survey June 2009

Q1 Most people like some parts of their jobs and dislike other parts. Overall, taking the good and the bad, how satisfied are you with your job? If you are very satisfied, press 1. If you are somewhat satisfied, press 2. If you are somewhat dissatisfied, press 3. If you are very dissatisfied, press 4. If you are undecided, press 5.

Very satisfied55% Very dissatisfied..... 3%
Somewhat satisfied 27% Undecided..... 9%
Somewhat dissatisfied..... 5%

Q2 How stressful is your job? If your job is often very stressful, press 1. If your job is usually somewhat stressful, press 2. If it is usually not very stressful, press 3. If you can't decide, press 4.

Very stressful.....24% Not very stressful....24%
Somewhat stressful 45% Undecided..... 6%

Q3 Based on your experience on the job, how much loyalty has your employer earned from your co-workers? If you think your employer has earned a lot of loyalty from employees, press 1. If you believe the employer has earned some loyalty from employees, press 2. If only a little loyalty, press 3. If you think your employer has not earned any loyalty, press 4.

A lot of loyalty39% A little loyalty.....18%
Some loyalty37% No loyalty..... 6%

Q4 In your opinion, how concerned are the supervisors at your job for the welfare of the people who work with you? If you think the supervisors are very concerned for the welfare of employees, please press 1 now. If the supervisors are somewhat concerned, press 2. If the supervisors are not very concerned for the employees' welfare, press 3. If they are not at all concerned, press 4. If you have no opinion, press 5.

Very concerned.....40% Not very concerned.19%
Somewhat concerned.....34% Not at all concerned 3%
No opinion..... 4%

Q5 Many employers offer their employees benefits such as help finding child or elder care, or every day needs such as contractors or local resources. If your employer were to provide you with such a service, do you feel it would give you more freedom to concentrate on work or home responsibilities? If yes, press 1. If no, press 2.

Yes 48%
No..... 52%

Q6 Many employers offer back-up child or elder care in case your regular provider is unable to care for your dependent. Would such a program provide you with the freedom of knowing that you were covered even if your regular care plans fell through? If yes, press 1. If no, press 2.

Yes 50%
No..... 50%

Q7 Many working people are required to care for an aging family member or disabled adult and this can lead to caregiver stress. Would a work-life program that provided you with information on community resources such as meal and transportation programs, respite care, or in-home care help give you a sense of freedom from caregiver stress? If yes, press 1. If no, press 2.

Yes 56%
No..... 44%

Q8 The current economic climate is forcing many working people and their families to cut back on expenses such as summer camps for kids, summer recreational activities, and family outings. Have financial concerns caused you to tighten up your family budget and scale back on these summer activities? If yes, press 1. If no, press 2.

Yes 64%
No..... 36%



Q9 The economic downturn is causing more anxiety and stress in the workplace. Do you feel less free to take a vacation this summer for fear that it might be looked upon negatively by your employer? If yes, press 1. If no, press 2.

Yes 24%
 No 76%

Q10 Is your job full time or part-time? If full time, press 1. If part-time, press 2.

Full time 76% Part time 24%

Q11 Do you have more than one part-time job? If yes, press 1. If no, press 2.

Yes 18% No 82%

Q12 How long have you worked for your current employer? If less than a year, press 1. If one to three years, press 2. If more than 3 years, press 3.

Less than a year 8% More than three years 76%
 One to three years 15%

Q13 If you are a woman, press 1. If a man, press 2.

Woman 55% Man 45%

Q14 If you are 18 to 29, press 1. If 30 to 45, press 2. If 46 to 65, press 3. If older than 65, press 4.

18 to 29 6% 46 to 65 61%
 30 to 45 20% Older than 65 13%

Q15 If you are Hispanic, press 1. If white, press 2. If black, press 3. If other, press 4.

Hispanic 14%
 White 68%
 Black 12%
 Other 6%

Q16 What kind of industry do you work in? If you work in a service industry, press 1. If you work in retail or wholesale trade, press 2. If you work in finance, insurance or real estate, press 3. If you work in a construction or minerals industry, press 4. If you work in a manufacturing business, press 5. If you work in transportation, communication or utilities, press 6. If education, press 7. If health care, press 8. If you are a government employee, press 9. If other, press 0.

Service industry 22%
 Retail or wholesale trade 7%
 Finance, insurance, or real estate 7%
 Construction or minerals industry 5%
 Manufacturing business 10%
 Transportation, communication, or utilities 4%
 Education 14%
 Health care 10%
 Government employee 6%
 Other 15%

Q17 If you make less than \$25,000 a year, press 1. If you make between \$25,000 and \$50,000 a year, press 2. If you make between \$50,000 and \$75,000 a year, press 3. If you make between \$75,000 and \$100,000 a year, press 4. If you make more than \$100,000 a year, press 5.

Under \$25,000 27%
 \$25,000 to \$50,000 32%
 \$50,000 to \$75,000 21%
 \$75,000 to \$100,000 9%
 More than \$100,000 11%



Crosstabs

	Base	Child/Elder Care gives freedom	
		Yes	No
Overall satisfaction			
Very satisfied	55%	52%	59%
Somewhat satisfied	28%	27%	28%
Somewhat dissatisfied	5%	6%	4%
Very dissatisfied	3%	4%	2%
Undecided	9%	11%	7%

	Base	Child/Elder Care gives freedom	
		Yes	No
Stress			
Very Stressful	24%	22%	26%
Somewhat Stressful	45%	44%	46%
Not very stressful	25%	25%	24%
Undecided	6%	9%	4%

	Base	Child/Elder Care gives freedom	
		Yes	No
Loyalty			
A lot of loyalty	39%	38%	41%
Some loyalty	37%	38%	36%
A little loyalty	18%	18%	17%
No loyalty	6%	6%	6%

	Base	Child/Elder Care gives freedom	
		Yes	No
Concern for welfare			
Very concerned	41%	38%	44%
Somewhat concerned	34%	36%	32%
Not very concerned	18%	18%	18%
Not at all concerned	3%	3%	3%
No opinion	3%	4%	2%

Crosstabs

	Base	Freedom if plans fall through	
		Yes	No
Overall satisfaction			
Very satisfied	55%	52%	58%
Somewhat satisfied	28%	27%	28%
Somewhat dissatisfied	5%	6%	4%
Very dissatisfied	3%	3%	2%
Undecided	9%	11%	7%

	Base	Freedom if plans fall through	
		Yes	No
Stress			
Very Stressful	24%	23%	24%
Somewhat Stressful	45%	43%	47%
Not very stressful	25%	25%	24%
Undecided	6%	9%	4%

	Base	Freedom if plans fall through	
		Yes	No
Loyalty			
A lot of loyalty	39%	36%	43%
Some loyalty	37%	39%	35%
A little loyalty	18%	20%	16%
No loyalty	6%	5%	7%

	Base	Freedom if plans fall through	
		Yes	No
Concern for welfare			
Very concerned	41%	36%	46%
Somewhat concerned	34%	37%	31%
Not very concerned	19%	19%	18%
Not at all concerned	3%	3%	3%
No opinion	3%	4%	2%

Crosstabs

	Base	Work/Life reduces caregiver stress	
		Yes	No
Overall satisfaction			
Very satisfied	55%	53%	58%
Somewhat satisfied	28%	26%	29%
Somewhat dissatisfied	5%	6%	4%
Very dissatisfied	3%	3%	3%
Undecided	9%	11%	6%

	Base	Work/Life reduces caregiver stress	
		Yes	No
Stress			
Very Stressful	24%	25%	23%
Somewhat Stressful	45%	43%	49%
Not very stressful	24%	25%	23%
Undecided	6%	7%	5%

	Base	Work/Life reduces caregiver stress	
		Yes	No
Loyalty			
A lot of loyalty	40%	36%	44%
Some loyalty	37%	40%	33%
A little loyalty	18%	19%	16%
No loyalty	6%	5%	7%

	Base	Work/Life reduces caregiver stress	
		Yes	No
Concern for welfare			
Very concerned	41%	37%	46%
Somewhat concerned	34%	37%	31%
Not very concerned	18%	19%	18%
Not at all concerned	3%	3%	4%
No opinion	3%	5%	2%

Crosstabs

	Base	Fewer summer activities due to economy	
		Yes	No
Overall satisfaction			
Very satisfied	55%	49%	66%
Somewhat satisfied	28%	31%	22%
Somewhat dissatisfied	5%	7%	2%
Very dissatisfied	3%	4%	1%
Undecided	9%	10%	8%

	Base	Fewer summer activities due to economy	
		Yes	No
Stress			
Very Stressful	24%	27%	19%
Somewhat Stressful	45%	45%	45%
Not very stressful	24%	22%	29%
Undecided	7%	6%	7%

	Base	Fewer summer activities due to economy	
		Yes	No
Loyalty			
A lot of loyalty	40%	37%	45%
Some loyalty	37%	36%	38%
A little loyalty	18%	20%	14%
No loyalty	6%	7%	4%

	Base	Fewer summer activities due to economy	
		Yes	No
Concern for welfare			
Very concerned	41%	36%	50%
Somewhat concerned	34%	35%	32%
Not very concerned	18%	22%	11%
Not at all concerned	3%	4%	2%
No opinion	4%	3%	5%

Crosstabs

	Base	Fear to take vacation	
		Yes	No
Overall satisfaction			
Very satisfied	55%	35%	62%
Somewhat satisfied	27%	34%	25%
Somewhat dissatisfied	5%	10%	4%
Very dissatisfied	3%	7%	1%
Undecided	9%	13%	8%

	Base	Fear to take vacation	
		Yes	No
Stress			
Very Stressful	24%	34%	21%
Somewhat Stressful	45%	41%	47%
Not very stressful	24%	16%	27%
Undecided	6%	9%	6%

	Base	Fear to take vacation	
		Yes	No
Loyalty			
A lot of loyalty	40%	26%	44%
Some loyalty	37%	33%	38%
A little loyalty	18%	28%	15%
No loyalty	6%	13%	4%

	Base	Fear to take vacation	
		Yes	No
Concern for welfare			
Very concerned	41%	23%	46%
Somewhat concerned	34%	31%	35%
Not very concerned	19%	37%	13%
Not at all concerned	3%	6%	2%
No opinion	3%	3%	4%

Crosstabs

	Base	Full time or part time	
		Full time	Part time
Overall satisfaction			
Very satisfied	56%	57%	52%
Somewhat satisfied	28%	30%	20%
Somewhat dissatisfied	5%	5%	5%
Very dissatisfied	3%	3%	3%
Undecided	9%	5%	20%

	Base	Full time or part time	
		Full time	Part time
Stress			
Very Stressful	24%	29%	9%
Somewhat Stressful	46%	47%	42%
Not very stressful	24%	21%	36%
Undecided	6%	4%	13%

	Base	Full time or part time	
		Full time	Part time
Loyalty			
A lot of loyalty	40%	41%	37%
Some loyalty	37%	37%	37%
A little loyalty	18%	17%	20%
No loyalty	6%	6%	6%

	Base	Full time or part time	
		Full time	Part time
Concern for welfare			
Very concerned	41%	43%	33%
Somewhat concerned	34%	34%	35%
Not very concerned	18%	17%	21%
Not at all concerned	3%	3%	3%
No opinion	3%	2%	8%

Crosstabs

	Base	Multiple part time	
		Yes	No
Overall satisfaction			
Very satisfied	52%	61%	50%
Somewhat satisfied	20%	27%	19%
Somewhat dissatisfied	5%	9%	5%
Very dissatisfied	3%	1%	3%
Undecided	20%	2%	24%

	Base	Multiple part time	
		Yes	No
Stress			
Very Stressful	9%	8%	9%
Somewhat Stressful	42%	60%	38%
Not very stressful	36%	26%	39%
Undecided	13%	6%	14%

	Base	Multiple part time	
		Yes	No
Loyalty			
A lot of loyalty	37%	44%	35%
Some loyalty	37%	32%	38%
A little loyalty	20%	21%	20%
No loyalty	6%	3%	7%

	Base	Multiple part time	
		Yes	No
Concern for welfare			
Very concerned	33%	29%	33%
Somewhat concerned	35%	36%	34%
Not very concerned	21%	27%	20%
Not at all concerned	3%	-	4%
No opinion	8%	8%	8%

Crosstabs

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Overall satisfaction				
Very satisfied	55%	39%	48%	59%
Somewhat satisfied	28%	28%	34%	26%
Somewhat dissatisfied	5%	13%	8%	4%
Very dissatisfied	3%	6%	3%	2%
Undecided	9%	14%	8%	9%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Stress				
Very Stressful	24%	31%	16%	25%
Somewhat Stressful	45%	38%	45%	46%
Not very stressful	25%	22%	31%	24%
Undecided	6%	10%	8%	6%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Loyalty				
A lot of loyalty	39%	30%	35%	41%
Some loyalty	37%	38%	34%	37%
A little loyalty	18%	18%	26%	17%
No loyalty	6%	14%	6%	5%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Concern for welfare				
Very concerned	41%	43%	37%	41%
Somewhat concerned	34%	33%	34%	34%
Not very concerned	19%	11%	26%	18%
Not at all concerned	3%	7%	1%	3%
No opinion	3%	6%	2%	4%

Crosstabs

	Base	Gender	
		Woman	Man
Overall satisfaction			
Very satisfied	55%	55%	55%
Somewhat satisfied	27%	27%	28%
Somewhat dissatisfied	5%	5%	6%
Very dissatisfied	3%	3%	3%
Undecided	9%	11%	8%

	Base	Gender	
		Woman	Man
Stress			
Very Stressful	24%	23%	25%
Somewhat Stressful	45%	45%	46%
Not very stressful	24%	26%	22%
Undecided	6%	6%	6%

	Base	Gender	
		Woman	Man
Loyalty			
A lot of loyalty	39%	41%	37%
Some loyalty	37%	36%	37%
A little loyalty	18%	18%	19%
No loyalty	6%	5%	7%

	Base	Gender	
		Woman	Man
Concern for welfare			
Very concerned	40%	40%	40%
Somewhat concerned	34%	33%	35%
Not very concerned	19%	19%	18%
Not at all concerned	3%	2%	4%
No opinion	4%	5%	3%

Crosstabs

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
Overall satisfaction					
Very satisfied	55%	62%	54%	55%	52%
Somewhat satisfied	27%	23%	36%	28%	12%
Somewhat dissatisfied	5%	6%	7%	5%	2%
Very dissatisfied	3%	4%	2%	3%	3%
Undecided	9%	5%	1%	8%	30%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
Stress					
Very Stressful	24%	29%	25%	25%	15%
Somewhat Stressful	45%	33%	55%	47%	29%
Not very stressful	24%	36%	19%	22%	38%
Undecided	6%	3%	2%	6%	18%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
Loyalty					
A lot of loyalty	39%	59%	40%	37%	37%
Some loyalty	37%	22%	39%	38%	33%
A little loyalty	18%	15%	14%	19%	23%
No loyalty	6%	4%	6%	5%	7%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
Concern for welfare					
Very concerned	40%	59%	46%	38%	36%
Somewhat concerned	34%	19%	34%	36%	31%
Not very concerned	19%	14%	17%	20%	20%
Not at all concerned	3%	2%	2%	3%	5%
No opinion	4%	6%	1%	4%	8%

Crosstabs

	Base	Race			
		Hispanic	White	Black	Other
Overall satisfaction					
Very satisfied	55%	63%	55%	46%	57%
Somewhat satisfied	27%	23%	27%	34%	26%
Somewhat dissatisfied	5%	5%	6%	4%	5%
Very dissatisfied	3%	2%	3%	4%	1%
Undecided	9%	7%	9%	11%	10%

	Base	Race			
		Hispanic	White	Black	Other
Stress					
Very Stressful	24%	27%	23%	25%	24%
Somewhat Stressful	45%	37%	48%	40%	50%
Not very stressful	24%	33%	23%	25%	16%
Undecided	6%	3%	6%	10%	10%

	Base	Race			
		Hispanic	White	Black	Other
Loyalty					
A lot of loyalty	39%	42%	40%	34%	41%
Some loyalty	37%	30%	39%	37%	30%
A little loyalty	18%	20%	17%	22%	18%
No loyalty	6%	8%	5%	7%	11%

	Base	Race			
		Hispanic	White	Black	Other
Concern for welfare					
Very concerned	40%	43%	41%	35%	40%
Somewhat concerned	34%	22%	36%	39%	30%
Not very concerned	19%	23%	17%	21%	21%
Not at all concerned	3%	7%	3%	1%	4%
No opinion	4%	5%	4%	3%	5%

Crosstabs

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
Overall satisfaction						
Very satisfied	55%	45%	53%	56%	70%	72%
Somewhat satisfied	27%	24%	32%	32%	22%	19%
Somewhat dissatisfied	5%	7%	6%	4%	4%	2%
Very dissatisfied	3%	5%	2%	2%	2%	1%
Undecided	9%	18%	7%	6%	2%	6%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
Stress						
Very Stressful	24%	18%	23%	24%	27%	36%
Somewhat Stressful	45%	38%	45%	52%	50%	50%
Not very stressful	24%	32%	26%	20%	20%	11%
Undecided	6%	12%	5%	4%	4%	3%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
Loyalty						
A lot of loyalty	39%	38%	36%	37%	44%	55%
Some loyalty	37%	31%	40%	42%	36%	30%
A little loyalty	18%	21%	18%	20%	13%	10%
No loyalty	6%	10%	5%	2%	6%	5%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
Concern for welfare						
Very concerned	40%	36%	36%	40%	49%	57%
Somewhat concerned	34%	27%	37%	41%	34%	29%
Not very concerned	19%	25%	20%	16%	13%	8%
Not at all concerned	3%	5%	3%	2%	3%	1%
No opinion	4%	7%	4%	0%	1%	5%

Crosstabs

	Base	Industry										
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other	
Overall satisfaction												
Very satisfied	55%	56%	45%	50%	59%	46%	59%	63%	57%	66%	52%	
Somewhat satisfied	27%	24%	34%	32%	26%	30%	24%	31%	26%	22%	26%	
Somewhat dissatisfied	5%	5%	9%	4%	4%	8%	4%	3%	8%	3%	6%	
Very dissatisfied	3%	3%	-	9%	3%	4%	-	1%	3%	3%	2%	
Undecided	9%	13%	11%	4%	9%	12%	13%	2%	6%	5%	13%	

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other
Stress											
Very Stressful	24%	23%	17%	20%	20%	26%	30%	23%	33%	25%	21%
Somewhat Stressful	45%	42%	50%	48%	52%	39%	38%	53%	46%	41%	44%
Not very stressful	24%	26%	28%	29%	22%	24%	19%	23%	14%	27%	28%
Undecided	6%	8%	5%	2%	6%	11%	13%	1%	7%	7%	7%

Crosstabs

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other
Loyalty											
A lot of loyalty	39%	38%	35%	36%	47%	35%	31%	35%	44%	44%	47%
Some loyalty	37%	37%	32%	38%	34%	35%	36%	49%	34%	36%	30%
A little loyalty	18%	18%	31%	19%	17%	18%	28%	13%	16%	13%	18%
No loyalty	6%	7%	2%	7%	1%	11%	5%	3%	7%	7%	5%

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other
Concern for welfare											
Very concerned	40%	38%	31%	40%	47%	36%	41%	41%	46%	44%	45%
Somewhat concerned	34%	30%	42%	31%	38%	30%	45%	40%	34%	38%	28%
Not very concerned	19%	24%	22%	21%	11%	25%	12%	15%	17%	12%	15%
Not at all concerned	3%	3%	1%	8%	3%	4%	-	2%	-	5%	4%
No opinion	4%	5%	4%	-	1%	4%	2%	2%	3%	1%	8%