

# Job Satisfaction Survey May 2009

**Q1** Most people like some parts of their jobs and dislike other parts. Overall, taking the good and the bad, how satisfied are you with your job? If you are very satisfied, press 1. If you are somewhat satisfied, press 2. If you are somewhat dissatisfied, press 3. If you are very dissatisfied, press 4. If you are undecided, press 5.

*Very satisfied* .....49% *Very dissatisfied*..... 2%  
*Somewhat satisfied*34% *Undecided*..... 8%  
*Somewhat dissatisfied*..... 7%

**Q2** How stressful is your job? If your job is often very stressful, press 1. If your job is usually somewhat stressful, press 2. If it is usually not very stressful, press 3. If you can't decide, press 4.

*Very stressful*.....22% *Not very stressful*...23%  
*Somewhat stressful*50% *Undecided*..... 6%

**Q3** Based on your experience on the job, how much loyalty has your employer earned from your co-workers? If you think your employer has earned a lot of loyalty from employees, press 1. If you believe the employer has earned some loyalty from employees, press 2. If only a little loyalty, press 3. If you think your employer has not earned any loyalty, press 4.

*A lot of loyalty* .....40% *A little loyalty*.....15%  
*Some loyalty* .....39% *No loyalty*..... 5%

**Q4** In your opinion, how concerned are the supervisors at your job for the welfare of the people who work with you? If you think the supervisors are very concerned for the welfare of employees, please press 1 now. If the supervisors are somewhat concerned, press 2. If the supervisors are not very concerned for the employees' welfare, press 3. If they are not at all concerned, press 4. If you have no opinion, press 5.

*Very concerned*.....39% *Not very concerned*15%  
*Somewhat concerned*.....37% *Not at all concerned* 4%  
*No opinion*..... 5%

**Q5** Some people are reporting that the current economic crisis is causing them to experience stress and a decrease in overall wellness. In the past six months, do you find that you are overeating or eating unhealthfully more often? If yes, press 1. If no, press 2.

*Yes* ..... 28%  
*No*..... 72%

**Q6** In the last six months, are you exercising less? If yes, press 1. If no, press 2.

*Yes* ..... 30%  
*No*..... 70%

**Q7** In the last six months, have you had more difficulty sleeping? If yes, press 1. If no, press 2.

*Yes* ..... 29%  
*No*..... 71%

**Q8** In the last six months, have you seen an increase in unhealthy behaviors such as smoking or drinking alcohol? If yes, press 1. If no, press 2.

*Yes* ..... 21%  
*No*..... 79%

**Q9** Has a decrease in your overall wellness made it more difficult to perform your duties at work? If yes, press 1. If no, press 2.

*Yes* ..... 19%  
*No*..... 81%

**Q10** Have you had to cut back in your spending on things like health clubs, yoga, exercise class or other healthful activities? If yes, press 1. If no, press 2.

*Yes* ..... 37%  
*No*..... 63%

**Q11** Has a decrease in spending made it more difficult to purchase healthy foods and maintain a healthy diet? If yes, press 1. If no, press 2.

*Yes* ..... 39%  
*No*..... 61%



**Q12** Some companies provide wellness programs for employees. Company employees can use these programs to control weight, to stop smoking, to get fit and so on. In your opinion, how important is it that employers provide a wellness program for all employees? If a wellness program is very important, press 1. If it is somewhat important, press 2. If not very important, press 3. If you have no opinion, press 4.

*Very Important* ..... 44%  
*Somewhat Important*..... 34%  
*Not Very Important*..... 20%  
*No Opinion*..... 2%

**Q13** If your employer provided you with a wellness coach to help you develop an eating and exercise plan would you take advantage of it? If yes, press 1. If no, press 2.

*Yes* ..... 70%  
*No*..... 30%

**Q14** Is your job full time or part-time? If full time, press 1. If part-time, press 2.

*Full time* ..... 76% *Part time*..... 24%

**Q15** Do you have more than one part-time job? If yes, press 1. If no, press 2.

*Yes* .....20% *No*.....80%

**Q16** How long have you worked for your current employer? If less than a year, press 1. If one to three years, press 2. If more than 3 years, press 3.

*Less than a year* ....10% *More than three years*.....73%  
*One to three years*..16%

**Q17** If you are a woman, press 1. If a man, press 2.

*Woman* .....53% *Man*.....47%

**Q18** If you are 18 to 29, press 1. If 30 to 45, press 2. If 46 to 65, press 3. If older than 65, press 4.

*18 to 29*.....10% *46 to 65*.....58%  
*30 to 45*.....22% *Older than 65*.....10%

**Q19** If you are Hispanic, press 1. If white, press 2. If black, press 3. If other, press 4.

*Hispanic*..... 14%  
*White* ..... 68%  
*Black*..... 12%  
*Other*..... 6%

**Q20** What kind of industry do you work in? If you work in a service industry, press 1. If you work in retail or wholesale trade, press 2. If you work in finance, insurance or real estate, press 3. If you work in a construction or minerals industry, press 4. If you work in a manufacturing business, press 5. If you work in transportation, communication or utilities, press 6. If education, press 7. If health care, press 8. If you are a government employee, press 9. If other, press 0.

*Service industry* ..... 24%  
*Retail or wholesale trade* ..... 8%  
*Finance, insurance, or real estate*..... 7%  
*Construction or minerals industry*..... 7%  
*Manufacturing business* ..... 8%  
*Transportation, communication, or utilities*..... 5%  
*Education*..... 11%  
*Health care* ..... 9%  
*Government employee*..... 4%  
*Other*..... 16%

**Q21** If you make less than \$25,000 a year, press 1. If you make between \$25,000 and \$50,000 a year, press 2. If you make between \$50,000 and \$75,000 a year, press 3. If you make between \$75,000 and \$100,000 a year, press 4. If you make more than \$100,000 a year, press 5.

*Under \$25,000*..... 27%  
*\$25,000 to \$50,000*..... 34%  
*\$50,000 to \$75,000*..... 19%  
*\$75,000 to \$100,000*..... 8%  
*More than \$100,000*..... 11%

## Crosstabs

	Base	Overeating	
		Yes	No
<b>Overall satisfaction</b>			
<b>Very satisfied</b>	49%	35%	55%
<b>Somewhat satisfied</b>	34%	41%	30%
<b>Somewhat dissatisfied</b>	7%	11%	6%
<b>Very dissatisfied</b>	2%	4%	1%
<b>Undecided</b>	8%	9%	8%

	Base	Overeating	
		Yes	No
<b>Stress</b>			
<b>Very stressful</b>	21%	25%	20%
<b>Somewhat stressful</b>	50%	55%	49%
<b>Not very stressful</b>	23%	16%	25%
<b>Undecided</b>	6%	4%	6%

	Base	Overeating	
		Yes	No
<b>Loyalty</b>			
<b>A lot of loyalty</b>	41%	36%	42%
<b>Some loyalty</b>	39%	37%	40%
<b>A little loyalty</b>	15%	20%	13%
<b>No loyalty</b>	5%	6%	5%

	Base	Overeating	
		Yes	No
<b>Concern for welfare</b>			
<b>Very concerned</b>	39%	30%	43%
<b>Somewhat concerned</b>	38%	42%	36%
<b>Not very concerned</b>	15%	20%	14%
<b>Not at all concerned</b>	3%	7%	2%
<b>No opinion</b>	4%	2%	5%

## Crosstabs

	Base	Exercising Less	
		Yes	No
<b>Overall satisfaction</b>			
<b>Very satisfied</b>	49%	36%	55%
<b>Somewhat satisfied</b>	34%	40%	31%
<b>Somewhat dissatisfied</b>	7%	11%	6%
<b>Very dissatisfied</b>	2%	3%	1%
<b>Undecided</b>	8%	10%	7%

	Base	Exercising Less	
		Yes	No
<b>Stress</b>			
<b>Very stressful</b>	21%	24%	20%
<b>Somewhat stressful</b>	50%	52%	50%
<b>Not very stressful</b>	23%	19%	24%
<b>Undecided</b>	6%	5%	6%

	Base	Exercising Less	
		Yes	No
<b>Loyalty</b>			
<b>A lot of loyalty</b>	40%	33%	44%
<b>Some loyalty</b>	39%	41%	38%
<b>A little loyalty</b>	15%	17%	14%
<b>No loyalty</b>	5%	9%	4%

	Base	Exercising Less	
		Yes	No
<b>Concern for welfare</b>			
<b>Very concerned</b>	39%	30%	43%
<b>Somewhat concerned</b>	37%	40%	36%
<b>Not very concerned</b>	15%	20%	13%
<b>Not at all concerned</b>	4%	6%	3%
<b>No opinion</b>	5%	4%	5%

## Crosstabs

	Base	Difficulty Sleeping	
		Yes	No
<b>Overall satisfaction</b>			
<b>Very satisfied</b>	51%	55%	49%
<b>Somewhat satisfied</b>	34%	30%	35%
<b>Somewhat dissatisfied</b>	8%	4%	10%
<b>Very dissatisfied</b>	2%	2%	2%
<b>Undecided</b>	5%	8%	4%

	Base	Difficulty Sleeping	
		Yes	No
<b>Stress</b>			
<b>Very stressful</b>	25%	18%	27%
<b>Somewhat stressful</b>	50%	50%	50%
<b>Not very stressful</b>	21%	24%	20%
<b>Undecided</b>	4%	8%	3%

	Base	Difficulty Sleeping	
		Yes	No
<b>Loyalty</b>			
<b>A lot of loyalty</b>	41%	47%	38%
<b>Some loyalty</b>	37%	28%	41%
<b>A little loyalty</b>	17%	21%	16%
<b>No loyalty</b>	5%	4%	5%

	Base	Difficulty Sleeping	
		Yes	No
<b>Concern for welfare</b>			
<b>Very concerned</b>	39%	34%	42%
<b>Somewhat concerned</b>	39%	45%	36%
<b>Not very concerned</b>	16%	13%	17%
<b>Not at all concerned</b>	3%	5%	3%
<b>No opinion</b>	2%	3%	2%

## Crosstabs

	Base	Increase in Smoking and Alcohol	
		Yes	No
<b>Overall satisfaction</b>			
<b>Very satisfied</b>	49%	37%	52%
<b>Somewhat satisfied</b>	34%	37%	33%
<b>Somewhat dissatisfied</b>	7%	11%	6%
<b>Very dissatisfied</b>	2%	4%	1%
<b>Undecided</b>	8%	11%	8%

	Base	Increase in Smoking and Alcohol	
		Yes	No
<b>Stress</b>			
<b>Very stressful</b>	22%	32%	19%
<b>Somewhat stressful</b>	50%	43%	52%
<b>Not very stressful</b>	23%	20%	24%
<b>Undecided</b>	6%	5%	6%

	Base	Increase in Smoking and Alcohol	
		Yes	No
<b>Loyalty</b>			
<b>A lot of loyalty</b>	40%	33%	42%
<b>Some loyalty</b>	39%	37%	40%
<b>A little loyalty</b>	15%	22%	13%
<b>No loyalty</b>	5%	8%	5%

	Base	Increase in Smoking and Alcohol	
		Yes	No
<b>Concern for welfare</b>			
<b>Very concerned</b>	39%	29%	41%
<b>Somewhat concerned</b>	37%	36%	37%
<b>Not very concerned</b>	15%	23%	13%
<b>Not at all concerned</b>	4%	8%	2%
<b>No opinion</b>	5%	3%	5%

## Crosstabs

	Base	Decrease in Wellness/Difficulty at Work	
		Yes	No
<b>Overall satisfaction</b>			
<b>Very satisfied</b>	49%	42%	51%
<b>Somewhat satisfied</b>	34%	33%	34%
<b>Somewhat dissatisfied</b>	7%	12%	6%
<b>Very dissatisfied</b>	2%	6%	1%
<b>Undecided</b>	8%	7%	9%

	Base	Decrease in Wellness/Difficulty at Work	
		Yes	No
<b>Stress</b>			
<b>Very stressful</b>	21%	33%	19%
<b>Somewhat stressful</b>	50%	51%	50%
<b>Not very stressful</b>	23%	11%	25%
<b>Undecided</b>	6%	4%	6%

	Base	Decrease in Wellness/Difficulty at Work	
		Yes	No
<b>Loyalty</b>			
<b>A lot of loyalty</b>	40%	33%	42%
<b>Some loyalty</b>	39%	38%	39%
<b>A little loyalty</b>	15%	20%	14%
<b>No loyalty</b>	5%	9%	5%

	Base	Decrease in Wellness/Difficulty at Work	
		Yes	No
<b>Concern for welfare</b>			
<b>Very concerned</b>	39%	27%	42%
<b>Somewhat concerned</b>	37%	39%	37%
<b>Not very concerned</b>	15%	25%	13%
<b>Not at all concerned</b>	4%	7%	3%
<b>No opinion</b>	5%	2%	6%

## Crosstabs

	Base	Decrease in spending on healthful activities	
		Yes	No
<b>Overall satisfaction</b>			
<b>Very satisfied</b>	49%	37%	56%
<b>Somewhat satisfied</b>	34%	40%	30%
<b>Somewhat dissatisfied</b>	7%	11%	5%
<b>Very dissatisfied</b>	2%	3%	1%
<b>Undecided</b>	8%	8%	8%

	Base	Decrease in spending on healthful activities	
		Yes	No
<b>Stress</b>			
<b>Very stressful</b>	22%	28%	18%
<b>Somewhat stressful</b>	50%	51%	50%
<b>Not very stressful</b>	23%	16%	27%
<b>Undecided</b>	6%	5%	6%

	Base	Decrease in spending on healthful activities	
		Yes	No
<b>Loyalty</b>			
<b>A lot of loyalty</b>	40%	37%	43%
<b>Some loyalty</b>	39%	40%	38%
<b>A little loyalty</b>	15%	17%	14%
<b>No loyalty</b>	5%	6%	5%

	Base	Decrease in spending on healthful activities	
		Yes	No
<b>Concern for welfare</b>			
<b>Very concerned</b>	39%	34%	42%
<b>Somewhat concerned</b>	37%	38%	37%
<b>Not very concerned</b>	15%	19%	13%
<b>Not at all concerned</b>	4%	6%	2%
<b>No opinion</b>	5%	3%	6%

## Crosstabs

	Base	Decrease in spending on healthy diet	
		Yes	No
<b>Overall satisfaction</b>			
<b>Very satisfied</b>	49%	39%	55%
<b>Somewhat satisfied</b>	34%	34%	33%
<b>Somewhat dissatisfied</b>	7%	11%	5%
<b>Very dissatisfied</b>	2%	3%	1%
<b>Undecided</b>	8%	12%	6%

	Base	Decrease in spending on healthy diet	
		Yes	No
<b>Stress</b>			
<b>Very stressful</b>	22%	28%	18%
<b>Somewhat stressful</b>	50%	51%	50%
<b>Not very stressful</b>	23%	16%	27%
<b>Undecided</b>	6%	6%	5%

	Base	Decrease in spending on healthy diet	
		Yes	No
<b>Loyalty</b>			
<b>A lot of loyalty</b>	40%	38%	42%
<b>Some loyalty</b>	39%	38%	40%
<b>A little loyalty</b>	15%	17%	14%
<b>No loyalty</b>	5%	7%	4%

	Base	Decrease in spending on healthy diet	
		Yes	No
<b>Concern for welfare</b>			
<b>Very concerned</b>	39%	35%	41%
<b>Somewhat concerned</b>	37%	33%	40%
<b>Not very concerned</b>	15%	22%	11%
<b>Not at all concerned</b>	4%	6%	2%
<b>No opinion</b>	5%	5%	5%

## Crosstabs

	Base	Importance of Wellness Programs			
		Very Important	Somewhat Important	Not Very Important	No Opinion
<b>Overall satisfaction</b>					
<b>Very satisfied</b>	49%	49%	45%	59%	31%
<b>Somewhat satisfied</b>	34%	31%	41%	26%	31%
<b>Somewhat dissatisfied</b>	7%	9%	5%	7%	6%
<b>Very dissatisfied</b>	2%	2%	2%	1%	-
<b>Undecided</b>	8%	9%	7%	6%	33%

	Base	Importance of Wellness Programs			
		Very Important	Somewhat Important	Not Very Important	No Opinion
<b>Stress</b>					
<b>Very stressful</b>	22%	25%	18%	22%	6%
<b>Somewhat stressful</b>	50%	47%	54%	52%	31%
<b>Not very stressful</b>	23%	23%	21%	23%	25%
<b>Undecided</b>	6%	5%	7%	2%	39%

	Base	Importance of Wellness Programs			
		Very Important	Somewhat Important	Not Very Important	No Opinion
<b>Loyalty</b>					
<b>A lot of loyalty</b>	40%	40%	39%	44%	39%
<b>Some loyalty</b>	39%	40%	42%	35%	20%
<b>A little loyalty</b>	15%	14%	16%	15%	20%
<b>No loyalty</b>	5%	7%	3%	5%	22%

	Base	Importance of Wellness Programs			
		Very Important	Somewhat Important	Not Very Important	No Opinion
<b>Concern for welfare</b>					
<b>Very concerned</b>	39%	42%	36%	40%	12%
<b>Somewhat concerned</b>	37%	33%	39%	44%	37%
<b>Not very concerned</b>	15%	15%	19%	10%	6%
<b>Not at all concerned</b>	4%	5%	2%	4%	-
<b>No opinion</b>	5%	4%	4%	3%	45%

## Crosstabs

	Base	Use Wellness Coach	
		Yes	No
<b>Overall satisfaction</b>			
<b>Very satisfied</b>	49%	47%	53%
<b>Somewhat satisfied</b>	34%	35%	30%
<b>Somewhat dissatisfied</b>	7%	7%	7%
<b>Very dissatisfied</b>	2%	1%	2%
<b>Undecided</b>	8%	9%	7%

	Base	Use Wellness Coach	
		Yes	No
<b>Stress</b>			
<b>Very stressful</b>	22%	21%	23%
<b>Somewhat stressful</b>	50%	52%	45%
<b>Not very stressful</b>	23%	21%	26%
<b>Undecided</b>	5%	5%	6%

	Base	Use Wellness Coach	
		Yes	No
<b>Loyalty</b>			
<b>A lot of loyalty</b>	40%	39%	44%
<b>Some loyalty</b>	39%	41%	35%
<b>A little loyalty</b>	15%	15%	15%
<b>No loyalty</b>	5%	5%	7%

	Base	Use Wellness Coach	
		Yes	No
<b>Concern for welfare</b>			
<b>Very concerned</b>	39%	39%	40%
<b>Somewhat concerned</b>	37%	36%	40%
<b>Not very concerned</b>	15%	18%	10%
<b>Not at all concerned</b>	4%	3%	4%
<b>No opinion</b>	5%	5%	6%

## Crosstabs

	Base	Full time or part time	
		Full time	Part time
<b>Overall satisfaction</b>			
<b>Very satisfied</b>	50%	49%	50%
<b>Somewhat satisfied</b>	34%	37%	23%
<b>Somewhat dissatisfied</b>	7%	8%	6%
<b>Very dissatisfied</b>	2%	2%	1%
<b>Undecided</b>	8%	4%	20%

	Base	Full time or part time	
		Full time	Part time
<b>Stress</b>			
<b>Very stressful</b>	22%	25%	10%
<b>Somewhat stressful</b>	50%	55%	36%
<b>Not very stressful</b>	23%	18%	38%
<b>Undecided</b>	5%	2%	16%

	Base	Full time or part time	
		Full time	Part time
<b>Loyalty</b>			
<b>A lot of loyalty</b>	41%	41%	39%
<b>Some loyalty</b>	39%	39%	38%
<b>A little loyalty</b>	15%	15%	14%
<b>No loyalty</b>	5%	4%	8%

	Base	Full time or part time	
		Full time	Part time
<b>Concern for welfare</b>			
<b>Very concerned</b>	39%	40%	36%
<b>Somewhat concerned</b>	37%	38%	35%
<b>Not very concerned</b>	15%	15%	16%
<b>Not at all concerned</b>	4%	3%	4%
<b>No opinion</b>	5%	3%	9%

## Crosstabs

	Base	Multiple part time	
		Yes	No
<b>Overall satisfaction</b>			
<b>Very satisfied</b>	50%	41%	52%
<b>Somewhat satisfied</b>	23%	43%	18%
<b>Somewhat dissatisfied</b>	6%	3%	6%
<b>Very dissatisfied</b>	1%	3%	1%
<b>Undecided</b>	20%	11%	23%

	Base	Multiple part time	
		Yes	No
<b>Stress</b>			
<b>Very stressful</b>	10%	17%	9%
<b>Somewhat stressful</b>	36%	54%	31%
<b>Not very stressful</b>	38%	22%	42%
<b>Undecided</b>	16%	8%	19%

	Base	Multiple part time	
		Yes	No
<b>Loyalty</b>			
<b>A lot of loyalty</b>	39%	56%	35%
<b>Some loyalty</b>	38%	33%	39%
<b>A little loyalty</b>	14%	3%	17%
<b>No loyalty</b>	8%	8%	8%

	Base	Multiple part time	
		Yes	No
<b>Concern for welfare</b>			
<b>Very concerned</b>	36%	25%	39%
<b>Somewhat concerned</b>	35%	49%	31%
<b>Not very concerned</b>	16%	18%	16%
<b>Not at all concerned</b>	4%	5%	4%
<b>No opinion</b>	9%	3%	10%

## Crosstabs

	Base	Length of employment		
		Less than a year	One to three years	More than three years
<b>Overall satisfaction</b>				
<b>Very satisfied</b>	49%	39%	50%	50%
<b>Somewhat satisfied</b>	34%	41%	36%	32%
<b>Somewhat dissatisfied</b>	7%	9%	5%	8%
<b>Very dissatisfied</b>	2%	5%	2%	1%
<b>Undecided</b>	8%	6%	7%	8%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
<b>Stress</b>				
<b>Very stressful</b>	22%	21%	23%	21%
<b>Somewhat stressful</b>	50%	39%	46%	53%
<b>Not very stressful</b>	23%	31%	25%	21%
<b>Undecided</b>	6%	9%	6%	5%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
<b>Loyalty</b>				
<b>A lot of loyalty</b>	41%	45%	50%	38%
<b>Some loyalty</b>	39%	36%	29%	42%
<b>A little loyalty</b>	15%	15%	14%	15%
<b>No loyalty</b>	5%	4%	7%	5%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
<b>Concern for welfare</b>				
<b>Very concerned</b>	39%	47%	46%	37%
<b>Somewhat concerned</b>	37%	34%	32%	39%
<b>Not very concerned</b>	15%	15%	11%	17%
<b>Not at all concerned</b>	4%	3%	5%	3%
<b>No opinion</b>	4%	3%	6%	4%

## Crosstabs

	Base	Gender	
		Woman	Man
<b>Overall satisfaction</b>			
<b>Very satisfied</b>	49%	49%	49%
<b>Somewhat satisfied</b>	34%	33%	34%
<b>Somewhat dissatisfied</b>	7%	7%	8%
<b>Very dissatisfied</b>	2%	1%	2%
<b>Undecided</b>	8%	9%	7%

	Base	Gender	
		Woman	Man
<b>Stress</b>			
<b>Very stressful</b>	22%	23%	20%
<b>Somewhat stressful</b>	50%	52%	49%
<b>Not very stressful</b>	23%	19%	26%
<b>Undecided</b>	6%	6%	5%

	Base	Gender	
		Woman	Man
<b>Loyalty</b>			
<b>A lot of loyalty</b>	40%	43%	38%
<b>Some loyalty</b>	39%	41%	37%
<b>A little loyalty</b>	15%	13%	18%
<b>No loyalty</b>	5%	3%	8%

	Base	Gender	
		Woman	Man
<b>Concern for welfare</b>			
<b>Very concerned</b>	39%	38%	40%
<b>Somewhat concerned</b>	37%	40%	35%
<b>Not very concerned</b>	15%	14%	17%
<b>Not at all concerned</b>	4%	3%	4%
<b>No opinion</b>	5%	6%	4%

## Crosstabs

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Overall satisfaction</b>					
<b>Very satisfied</b>	49%	59%	46%	45%	66%
<b>Somewhat satisfied</b>	34%	31%	36%	37%	12%
<b>Somewhat dissatisfied</b>	7%	2%	11%	7%	3%
<b>Very dissatisfied</b>	2%	4%	1%	2%	-
<b>Undecided</b>	8%	4%	5%	8%	19%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Stress</b>					
<b>Very stressful</b>	22%	28%	26%	22%	5%
<b>Somewhat stressful</b>	50%	43%	51%	54%	36%
<b>Not very stressful</b>	23%	27%	22%	19%	41%
<b>Undecided</b>	6%	3%	1%	6%	18%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Loyalty</b>					
<b>A lot of loyalty</b>	40%	57%	38%	39%	38%
<b>Some loyalty</b>	39%	32%	40%	40%	41%
<b>A little loyalty</b>	15%	4%	15%	18%	11%
<b>No loyalty</b>	5%	6%	7%	4%	10%

	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than 65
<b>Concern for welfare</b>					
<b>Very concerned</b>	39%	57%	38%	37%	33%
<b>Somewhat concerned</b>	37%	28%	40%	38%	38%
<b>Not very concerned</b>	15%	7%	11%	18%	18%
<b>Not at all concerned</b>	4%	6%	5%	3%	4%
<b>No opinion</b>	5%	2%	6%	5%	6%

## Crosstabs

	Base	Race			
		Hispanic	White	Black	Other
<b>Overall satisfaction</b>					
<b>Very satisfied</b>	<b>49%</b>	48%	51%	42%	43%
<b>Somewhat satisfied</b>	<b>34%</b>	39%	33%	32%	35%
<b>Somewhat dissatisfied</b>	<b>7%</b>	3%	8%	10%	8%
<b>Very dissatisfied</b>	<b>2%</b>	-	2%	-	5%
<b>Undecided</b>	<b>8%</b>	9%	7%	16%	10%

	Base	Race			
		Hispanic	White	Black	Other
<b>Stress</b>					
<b>Very stressful</b>	<b>22%</b>	25%	21%	18%	25%
<b>Somewhat stressful</b>	<b>50%</b>	41%	54%	39%	55%
<b>Not very stressful</b>	<b>23%</b>	31%	20%	33%	15%
<b>Undecided</b>	<b>6%</b>	3%	5%	10%	5%

	Base	Race			
		Hispanic	White	Black	Other
<b>Loyalty</b>					
<b>A lot of loyalty</b>	<b>40%</b>	56%	42%	22%	28%
<b>Some loyalty</b>	<b>39%</b>	38%	38%	47%	35%
<b>A little loyalty</b>	<b>15%</b>	3%	16%	18%	28%
<b>No loyalty</b>	<b>5%</b>	3%	4%	12%	10%

	Base	Race			
		Hispanic	White	Black	Other
<b>Concern for welfare</b>					
<b>Very concerned</b>	<b>39%</b>	52%	38%	31%	33%
<b>Somewhat concerned</b>	<b>37%</b>	39%	36%	43%	35%
<b>Not very concerned</b>	<b>15%</b>	-	17%	18%	20%
<b>Not at all concerned</b>	<b>4%</b>	-	4%	6%	5%
<b>No opinion</b>	<b>5%</b>	9%	4%	2%	8%

## Crosstabs

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Overall satisfaction</b>						
<b>Very satisfied</b>	49%	44%	45%	46%	61%	68%
<b>Somewhat satisfied</b>	34%	32%	37%	38%	32%	24%
<b>Somewhat dissatisfied</b>	8%	6%	10%	10%	6%	3%
<b>Very dissatisfied</b>	2%	2%	1%	2%	-	-
<b>Undecided</b>	8%	17%	6%	4%	2%	6%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Stress</b>						
<b>Very stressful</b>	22%	19%	16%	24%	30%	38%
<b>Somewhat stressful</b>	51%	40%	60%	52%	55%	46%
<b>Not very stressful</b>	22%	27%	22%	21%	15%	16%
<b>Undecided</b>	5%	14%	2%	2%	-	-

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Loyalty</b>						
<b>A lot of loyalty</b>	40%	45%	35%	32%	36%	57%
<b>Some loyalty</b>	39%	34%	46%	39%	47%	29%
<b>A little loyalty</b>	16%	13%	18%	21%	17%	8%
<b>No loyalty</b>	5%	9%	2%	7%	-	6%

	Base	Income				
		Under \$25,000	\$25,000 to \$50,000	\$50,000 to \$75,000	\$75,000 to \$100,000	More than \$100,000
<b>Concern for welfare</b>						
<b>Very concerned</b>	39%	43%	34%	31%	40%	54%
<b>Somewhat concerned</b>	38%	33%	42%	39%	41%	30%
<b>Not very concerned</b>	16%	16%	19%	18%	17%	7%
<b>Not at all concerned</b>	3%	4%	1%	8%	2%	1%
<b>No opinion</b>	4%	4%	3%	4%	-	8%

## Crosstabs

	Base	Industry										
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other	
<b>Overall satisfaction</b>												
<b>Very satisfied</b>	49%	45%	45%	56%	54%	40%	58%	51%	49%	49%	52%	
<b>Somewhat satisfied</b>	34%	36%	42%	25%	16%	38%	27%	42%	41%	24%	31%	
<b>Somewhat dissatisfied</b>	7%	7%	5%	11%	8%	8%	2%	5%	9%	21%	6%	
<b>Very dissatisfied</b>	2%	3%	3%	2%	2%	-	-	1%	-	-	3%	
<b>Undecided</b>	8%	9%	5%	7%	20%	15%	13%	1%	1%	5%	9%	

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other
<b>Stress</b>											
<b>Very stressful</b>	22%	21%	19%	32%	30%	13%	30%	13%	24%	20%	21%
<b>Somewhat stressful</b>	50%	49%	49%	37%	34%	54%	51%	67%	60%	57%	46%
<b>Not very stressful</b>	23%	22%	29%	28%	27%	28%	15%	17%	14%	18%	27%
<b>Undecided</b>	6%	8%	3%	3%	10%	5%	5%	4%	1%	5%	6%

## Crosstabs

	Base	Industry										
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other	
<b>Loyalty</b>												
<b>A lot of loyalty</b>	40%	40%	48%	56%	51%	28%	41%	27%	44%	14%	47%	
<b>Some loyalty</b>	39%	41%	37%	27%	23%	41%	32%	53%	38%	62%	36%	
<b>A little loyalty</b>	15%	13%	14%	14%	16%	23%	17%	18%	18%	18%	11%	
<b>No loyalty</b>	5%	7%	2%	4%	9%	7%	10%	2%	-	6%	7%	

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other
<b>Concern for welfare</b>											
<b>Very concerned</b>	39%	34%	45%	56%	46%	37%	33%	38%	31%	38%	40%
<b>Somewhat concerned</b>	37%	42%	36%	33%	21%	41%	30%	43%	38%	44%	35%
<b>Not very concerned</b>	15%	15%	17%	5%	14%	18%	21%	18%	26%	12%	10%
<b>Not at all concerned</b>	4%	4%	-	2%	11%	3%	5%	-	5%	6%	4%
<b>No opinion</b>	5%	6%	2%	4%	8%	2%	11%	1%	-	-	10%