

Job Satisfaction Survey October

Q1 Most people like some parts of their jobs and dislike other parts. Overall, taking the good and the bad, how satisfied are you with your job? If you are very satisfied, press 1. If you are somewhat satisfied, press 2. If you are somewhat dissatisfied, press 3. If you are very dissatisfied, press 4. If you are undecided, press 5.

Very satisfied52% *Very dissatisfied*..... 7%
*Somewhat satisfied*31% *Undecided*..... 1%
Somewhat dissatisfied..... 8%

Q2 How stressful is your job? If your job is often very stressful, press 1. If your job is usually somewhat stressful, press 2. If it is usually not very stressful, press 3. If you can't decide, press 4.

Very stressful.....22% *Not very stressful*...31%
*Somewhat stressful*45% *Undecided*..... 3%

Q3 Based on your experience on the job, how much loyalty has your employer earned from your co-workers? If you think your employer has earned a lot of loyalty from employees, press 1. If you believe the employer has earned some loyalty from employees, press 2. If only a little loyalty, press 3. If you think your employer has not earned any loyalty, press 4.

A lot of loyalty35% *A little loyalty*.....19%
Some loyalty38% *No loyalty*..... 8%

Q4 In your opinion, how concerned are the supervisors at your job for the welfare of the people who work with you? If you think the supervisors are very concerned for the welfare of employees, please press 1 now. If the supervisors are somewhat concerned, press 2. If the supervisors are not very concerned for the employees' welfare, press 3. If they are not at all concerned, press 4. If you have no opinion, press 5.

Very concerned.....39% *Not very concerned*20%
Somewhat concerned.....34% *Not at all concerned* 6%
No opinion..... 1%

Q5 When families come together during the holiday season, they often times notice that older family members are not able to take care of themselves like they used to. Are you concerned that an older family member may need more assistance to remain on their own? If yes, press 1. If no, press 2.

Yes 54%
No..... 46%

Q6 Have you already identified that an older family member needs additional in-home help or placement? If yes, press 1. If no, press 2.

Yes 30%
No..... 70%

Q7 Do you need assistance identifying resources in the community that could help with an older family member? If yes, press 1. If no, press 2.

Yes 18%
No..... 82%



WORKPLACE OPTIONS

Q8 Does your company provide any benefits such as a work-life program where you could speak to an elder care professional about your concerns? If yes, press 1. If no, press 2.

Yes 25%
No 75%

Q9 Does your company provide benefits such as an elder care assessment where a geriatric professional could perform an assessment on your older family member to determine if they need help? If yes, press 1. If no, press 2.

Yes 11%
No 89%

Q10 If your company offered such benefits would you take advantage of them? If yes, press 1. If no, press 2.

Yes 54%
No 46%

Q11 Is your job full time or part-time? If full time, press 1. If part-time, press 2.

Full time 82% Part time 18%

Q12 Do you have more than one part-time job? If yes, press 1. If no, press 2.

Yes 27% No 73%

Q13 How long have you worked for your current employer? If less than a year, press 1. If one to three years, press 2. If more than 3 years, press 3.

Less than a year 8% More than three years 76%
One to three years 16%

Q14 If you are a woman, press 1. If a man, press 2.

Woman 59% Man 41%

Q15 If you are less than 26 years of age, press 1. If you are 26 to 35, press 2. If you are 36 to 50, press 3. If you are 51 to 65, press 4. If you are 66 or older, press 5.

Less than 26 4% 51-65 50%
26-35 9% 66 or older 6%
36-50 31%

Q16 If you are Hispanic, press 1. If white, press 2. If black, press 3. If other, press 4.

Hispanic 14%
White 67%
Black 12%
Other 7%

Q17 What kind of industry do you work in? If you work in a service industry, press 1. If you work in retail or wholesale trade, press 2. If you work in finance, insurance or real estate, press 3. If you work in a construction or minerals industry, press 4. If you work in a manufacturing business, press 5. If you work in transportation, communication or utilities, press 6. If education, press 7. If health care, press 8. If you are a government employee, press 9. If other, press 0.

Service industry 21%
Retail or wholesale trade 7%
Finance, insurance, or real estate 7%
Construction or minerals industry 4%
Manufacturing business 7%
Transportation, communication, or utilities 5%
Education 14%
Health care 15%
Government employee 10%
Other 10%





WORKPLACE OPTIONS

Crosstabs

	Base	Older Family Assistance	
		Yes	No
Overall satisfaction			
Very satisfied	55%	51%	60%
Somewhat satisfied	31%	33%	28%
Somewhat dissatisfied	9%	11%	7%
Very dissatisfied	5%	5%	4%
Undecided	1%	1%	1%

	Base	Older Family Assistance	
		Yes	No
Stress			
Very stressful	21%	21%	20%
Somewhat stressful	45%	46%	43%
Not very stressful	32%	29%	35%
Undecided	3%	3%	2%

	Base	Older Family Assistance	
		Yes	No
Loyalty			
A lot of loyalty	36%	33%	40%
Some loyalty	39%	39%	39%
A little loyalty	18%	21%	15%
No loyalty	6%	7%	5%

	Base	Older Family Assistance	
		Yes	No
Concern for welfare			
Very concerned	41%	38%	45%
Somewhat concerned	36%	36%	36%
Not very concerned	16%	18%	14%
Not at all concerned	5%	7%	4%
No opinion	1%	1%	1%



WORKPLACE OPTIONS

Crosstabs

	Base	In Home Help	
		Yes	No
Overall satisfaction			
Very satisfied	55%	58%	54%
Somewhat satisfied	31%	26%	33%
Somewhat dissatisfied	9%	10%	8%
Very dissatisfied	5%	6%	4%
Undecided	1%	1%	1%

	Base	In Home Help	
		Yes	No
Stress			
Very stressful	21%	24%	20%
Somewhat stressful	45%	44%	45%
Not very stressful	32%	29%	33%
Undecided	3%	3%	2%

	Base	In Home Help	
		Yes	No
Loyalty			
A lot of loyalty	36%	36%	36%
Some loyalty	39%	37%	40%
A little loyalty	18%	21%	17%
No loyalty	6%	6%	6%

	Base	In Home Help	
		Yes	No
Concern for welfare			
Very concerned	41%	40%	42%
Somewhat concerned	36%	31%	38%
Not very concerned	16%	21%	15%
Not at all concerned	5%	7%	5%
No opinion	1%	2%	0%



WORKPLACE OPTIONS

Crosstabs

	Base	Community Resources	
		Yes	No
Overall satisfaction			
Very satisfied	55%	49%	56%
Somewhat satisfied	31%	31%	31%
Somewhat dissatisfied	9%	13%	8%
Very dissatisfied	5%	7%	4%
Undecided	1%	1%	1%

	Base	Community Resources	
		Yes	No
Stress			
Very stressful	21%	27%	19%
Somewhat stressful	45%	55%	43%
Not very stressful	32%	17%	34%
Undecided	3%	1%	3%

	Base	Community Resources	
		Yes	No
Loyalty			
A lot of loyalty	36%	32%	37%
Some loyalty	39%	38%	39%
A little loyalty	18%	21%	18%
No loyalty	6%	9%	6%

	Base	Community Resources	
		Yes	No
Concern for welfare			
Very concerned	41%	39%	42%
Somewhat concerned	36%	30%	37%
Not very concerned	16%	15%	16%
Not at all concerned	5%	15%	4%
No opinion	1%	1%	1%



WORKPLACE OPTIONS

Crosstabs

	Base	Company Provides Work/Life	
		Yes	No
Overall satisfaction			
Very satisfied	55%	63%	52%
Somewhat satisfied	31%	26%	32%
Somewhat dissatisfied	9%	6%	10%
Very dissatisfied	5%	4%	5%
Undecided	1%	1%	1%

	Base	Company Provides Work/Life	
		Yes	No
Stress			
Very stressful	21%	21%	20%
Somewhat stressful	45%	44%	45%
Not very stressful	32%	31%	32%
Undecided	3%	4%	2%

	Base	Company Provides Work/Life	
		Yes	No
Loyalty			
A lot of loyalty	36%	48%	33%
Some loyalty	39%	35%	40%
A little loyalty	18%	13%	20%
No loyalty	6%	4%	7%

	Base	Company Provides Work/Life	
		Yes	No
Concern for welfare			
Very concerned	41%	52%	38%
Somewhat concerned	36%	36%	36%
Not very concerned	16%	10%	18%
Not at all concerned	5%	2%	7%
No opinion	1%	1%	1%



WORKPLACE OPTIONS

Crosstabs

	Base	Company Provides Elder Care Assistance	
		Yes	No
Overall satisfaction			
Very satisfied	55%	76%	52%
Somewhat satisfied	31%	18%	32%
Somewhat dissatisfied	9%	2%	10%
Very dissatisfied	5%	3%	5%
Undecided	1%	2%	1%

	Base	Company Provides Elder Care Assistance	
		Yes	No
Stress			
Very stressful	21%	18%	21%
Somewhat stressful	45%	33%	47%
Not very stressful	31%	39%	30%
Undecided	3%	10%	2%

	Base	Company Provides Elder Care Assistance	
		Yes	No
Loyalty			
A lot of loyalty	36%	52%	34%
Some loyalty	39%	31%	40%
A little loyalty	18%	12%	19%
No loyalty	6%	5%	7%

	Base	Company Provides Elder Care Assistance	
		Yes	No
Concern for welfare			
Very concerned	41%	59%	39%
Somewhat concerned	36%	23%	38%
Not very concerned	16%	11%	17%
Not at all concerned	5%	6%	5%
No opinion	1%	1%	1%



WORKPLACE OPTIONS

Crosstabs

	Base	Take Advantage of Benefits	
		Yes	No
Overall satisfaction			
Very satisfied	55%	50%	61%
Somewhat satisfied	31%	33%	28%
Somewhat dissatisfied	9%	10%	8%
Very dissatisfied	5%	6%	3%
Undecided	1%	2%	0%

	Base	Take Advantage of Benefits	
		Yes	No
Stress			
Very stressful	21%	26%	15%
Somewhat stressful	45%	45%	45%
Not very stressful	32%	26%	38%
Undecided	3%	3%	3%

	Base	Take Advantage of Benefits	
		Yes	No
Loyalty			
A lot of loyalty	36%	30%	43%
Some loyalty	39%	41%	36%
A little loyalty	18%	21%	15%
No loyalty	6%	7%	5%

	Base	Take Advantage of Benefits	
		Yes	No
Concern for welfare			
Very concerned	41%	34%	49%
Somewhat concerned	36%	35%	37%
Not very concerned	16%	23%	10%
Not at all concerned	5%	8%	3%
No opinion	1%	1%	1%



WORKPLACE OPTIONS

Crosstabs

	Base	Full time or part time	
		Full time	Part time
Overall satisfaction			
Very satisfied	55%	56%	51%
Somewhat satisfied	31%	30%	33%
Somewhat dissatisfied	9%	10%	5%
Very dissatisfied	5%	4%	8%
Undecided	1%	0%	3%

	Base	Full time or part time	
		Full time	Part time
Stress			
Very stressful	21%	23%	10%
Somewhat stressful	45%	47%	36%
Not very stressful	32%	28%	49%
Undecided	3%	2%	6%

	Base	Full time or part time	
		Full time	Part time
Loyalty			
A lot of loyalty	36%	37%	34%
Some loyalty	39%	39%	40%
A little loyalty	18%	18%	22%
No loyalty	6%	7%	4%

	Base	Full time or part time	
		Full time	Part time
Concern for welfare			
Very concerned	41%	43%	33%
Somewhat concerned	36%	36%	34%
Not very concerned	16%	15%	24%
Not at all concerned	5%	5%	6%
No opinion	1%	1%	4%



WORKPLACE OPTIONS

Crosstabs

	Base	Multiple part time	
		Yes	No
Overall satisfaction			
Very satisfied	51%	52%	51%
Somewhat satisfied	33%	26%	36%
Somewhat dissatisfied	5%	10%	3%
Very dissatisfied	8%	12%	6%
Undecided	3%	-	5%

	Base	Multiple part time	
		Yes	No
Stress			
Very stressful	10%	20%	6%
Somewhat stressful	36%	46%	32%
Not very stressful	49%	34%	54%
Undecided	6%	-	8%

	Base	Multiple part time	
		Yes	No
Loyalty			
A lot of loyalty	34%	26%	38%
Some loyalty	40%	28%	45%
A little loyalty	22%	38%	16%
No loyalty	4%	9%	2%

	Base	Multiple part time	
		Yes	No
Concern for welfare			
Very concerned	33%	28%	35%
Somewhat concerned	34%	40%	32%
Not very concerned	24%	28%	22%
Not at all concerned	6%	5%	6%
No opinion	4%	-	5%



WORKPLACE OPTIONS

Crosstabs

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Overall satisfaction				
Very satisfied	55%	47%	49%	57%
Somewhat satisfied	31%	22%	35%	31%
Somewhat dissatisfied	9%	8%	13%	8%
Very dissatisfied	4%	16%	2%	4%
Undecided	1%	7%	1%	0%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Stress				
Very stressful	20%	13%	15%	22%
Somewhat stressful	45%	32%	42%	47%
Not very stressful	32%	41%	39%	30%
Undecided	3%	13%	4%	2%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Loyalty				
A lot of loyalty	36%	42%	34%	36%
Some loyalty	39%	32%	41%	39%
A little loyalty	18%	15%	21%	18%
No loyalty	6%	11%	4%	6%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Concern for welfare				
Very concerned	41%	39%	40%	41%
Somewhat concerned	36%	29%	32%	38%
Not very concerned	16%	8%	25%	15%
Not at all concerned	5%	14%	2%	5%
No opinion	1%	9%	1%	0%



WORKPLACE OPTIONS

Crosstabs

	Base	Gender	
		Woman	Man
Overall satisfaction			
Very satisfied	55%	55%	55%
Somewhat satisfied	31%	31%	31%
Somewhat dissatisfied	9%	9%	8%
Very dissatisfied	5%	5%	4%
Undecided	1%	0%	2%

	Base	Gender	
		Woman	Man
Stress			
Very stressful	21%	21%	20%
Somewhat stressful	45%	49%	40%
Not very stressful	32%	27%	37%
Undecided	3%	2%	4%

	Base	Gender	
		Woman	Man
Loyalty			
A lot of loyalty	36%	36%	37%
Some loyalty	39%	42%	36%
A little loyalty	18%	18%	19%
No loyalty	6%	4%	8%

	Base	Gender	
		Woman	Man
Concern for welfare			
Very concerned	41%	43%	39%
Somewhat concerned	36%	36%	36%
Not very concerned	16%	16%	16%
Not at all concerned	5%	4%	7%
No opinion	1%	1%	1%



WORKPLACE OPTIONS

Crosstabs

	Base	Age				
		Less than 26	26-35	36-50	51-65	66 or older
Overall satisfaction						
Very satisfied	55%	45%	55%	51%	57%	61%
Somewhat satisfied	31%	26%	27%	32%	32%	24%
Somewhat dissatisfied	9%	10%	7%	13%	6%	6%
Very dissatisfied	5%	6%	11%	3%	4%	7%
Undecided	1%	13%	-	1%	0%	3%

	Base	Age				
		Less than 26	26-35	36-50	51-65	66 or older
Stress						
Very stressful	21%	20%	12%	20%	23%	13%
Somewhat stressful	45%	47%	49%	47%	44%	33%
Not very stressful	32%	13%	33%	30%	32%	40%
Undecided	3%	20%	6%	2%	1%	14%

	Base	Age				
		Less than 26	26-35	36-50	51-65	66 or older
Loyalty						
A lot of loyalty	36%	52%	39%	36%	35%	40%
Some loyalty	39%	15%	31%	38%	43%	31%
A little loyalty	18%	15%	23%	22%	16%	19%
No loyalty	6%	19%	7%	4%	6%	10%

	Base	Age				
		Less than 26	26-35	36-50	51-65	66 or older
Concern for welfare						
Very concerned	41%	39%	43%	43%	40%	40%
Somewhat concerned	36%	35%	35%	31%	40%	31%
Not very concerned	16%	16%	12%	20%	15%	14%
Not at all concerned	5%	6%	6%	5%	4%	15%
No opinion	1%	3%	5%	1%	1%	-



WORKPLACE OPTIONS

Crosstabs

	Base	Race			
		Hispanic	White	Black	Other
Overall satisfaction					
Very satisfied	55%	43%	55%	38%	68%
Somewhat satisfied	31%	32%	30%	38%	32%
Somewhat dissatisfied	9%	4%	9%	13%	-
Very dissatisfied	5%	18%	4%	13%	-
Undecided	1%	4%	1%	-	-

	Base	Race			
		Hispanic	White	Black	Other
Stress					
Very stressful	21%	22%	21%	31%	9%
Somewhat stressful	45%	41%	45%	50%	36%
Not very stressful	32%	33%	32%	19%	41%
Undecided	3%	4%	2%	-	14%

	Base	Race			
		Hispanic	White	Black	Other
Loyalty					
A lot of loyalty	36%	32%	35%	25%	64%
Some loyalty	39%	32%	41%	44%	18%
A little loyalty	18%	21%	19%	19%	14%
No loyalty	6%	14%	6%	13%	5%

	Base	Race			
		Hispanic	White	Black	Other
Concern for welfare					
Very concerned	41%	25%	40%	31%	64%
Somewhat concerned	36%	29%	38%	31%	14%
Not very concerned	16%	32%	15%	31%	18%
Not at all concerned	5%	11%	5%	6%	5%
No opinion	1%	4%	1%	-	-



WORKPLACE OPTIONS

Crosstabs

	Base	Industry										
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other	
Overall satisfaction												
Very satisfied	55%	53%	48%	53%	63%	42%	46%	63%	61%	57%	59%	
Somewhat satisfied	31%	32%	43%	31%	16%	40%	25%	27%	29%	29%	28%	
Somewhat dissatisfied	9%	11%	4%	12%	8%	10%	22%	6%	7%	9%	3%	
Very dissatisfied	5%	4%	2%	4%	10%	8%	5%	1%	3%	5%	10%	
Undecided	1%	-	2%	-	4%	-	3%	2%	1%	-	-	

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other
Stress											
Very stressful	21%	23%	11%	19%	35%	17%	23%	19%	29%	24%	11%
Somewhat stressful	45%	39%	46%	46%	20%	45%	40%	45%	56%	49%	48%
Not very stressful	32%	36%	37%	36%	35%	36%	28%	35%	14%	26%	37%
Undecided	3%	2%	6%	-	10%	2%	9%	1%	1%	-	5%



WORKPLACE OPTIONS

Crosstabs

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other
Loyalty											
A lot of loyalty	36%	42%	45%	33%	49%	25%	28%	33%	30%	22%	53%
Some loyalty	39%	36%	34%	58%	16%	44%	34%	41%	44%	51%	26%
A little loyalty	18%	16%	17%	5%	16%	23%	25%	25%	21%	16%	16%
No loyalty	6%	6%	4%	4%	18%	8%	14%	1%	5%	11%	5%

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other
Concern for welfare											
Very concerned	41%	45%	42%	49%	55%	32%	34%	40%	37%	21%	57%
Somewhat concerned	36%	30%	31%	37%	16%	36%	37%	48%	37%	44%	34%
Not very concerned	16%	21%	11%	11%	12%	26%	15%	10%	21%	23%	8%
Not at all concerned	5%	3%	11%	2%	14%	6%	14%	2%	4%	11%	-
No opinion	1%	0%	6%	-	4%	-	-	-	1%	-	2%