

Job Satisfaction Survey September

Q1 Most people like some parts of their jobs and dislike other parts. Overall, taking the good and the bad, how satisfied are you with your job? If you are very satisfied, press 1. If you are somewhat satisfied, press 2. If you are somewhat dissatisfied, press 3. If you are very dissatisfied, press 4. If you are undecided, press 5.

Very satisfied52% *Very dissatisfied*..... 7%
*Somewhat satisfied*29% *Undecided*..... 0%
Somewhat dissatisfied.....12%

Q2 How stressful is your job? If your job is often very stressful, press 1. If your job is usually somewhat stressful, press 2. If it is usually not very stressful, press 3. If you can't decide, press 4.

Very stressful.....30% *Not very stressful*...27%
*Somewhat stressful*40% *Undecided*..... 3%

Q3 Based on your experience on the job, how much loyalty has your employer earned from your co-workers? If you think your employer has earned a lot of loyalty from employees, press 1. If you believe the employer has earned some loyalty from employees, press 2. If only a little loyalty, press 3. If you think your employer has not earned any loyalty, press 4.

A lot of loyalty35% *A little loyalty*.....20%
Some loyalty39% *No loyalty*..... 7%

Q4 In your opinion, how concerned are the supervisors at your job for the welfare of the people who work with you? If you think the supervisors are very concerned for the welfare of employees, please press 1 now. If the supervisors are somewhat concerned, press 2. If the supervisors are not very concerned for the employees' welfare, press 3. If they are not at all concerned, press 4. If you have no opinion, press 5.

Very concerned.....43% *Not very concerned*16%
Somewhat concerned.....33% *Not at all concerned* 7%
No opinion..... 1%

Q5 Has all the recent news about the financial crisis made you concerned that your job could be at risk? If yes, press 1. If no, press 2.

Yes 47%
No..... 53%

Q6 Have you made any preparations in the event that you might lose your job such as cutting back on spending? If yes, press 1. If no, press 2.

Yes 53%
No..... 47%

Q7 Have you made any changes in your workplace behavior such as working more hours or not asking for time off? If yes, press 1. If no, press 2.

Yes 32%
No..... 68%

Q8 Have you taken any steps in finding another job such as looking at ads or updating your resume? If yes, press 1. If no, press 2.

Yes 25%
No..... 75%



WORKPLACE OPTIONS

Q9 Has your employer done a good job in communicating what the current financial crisis could mean to your workplace? If yes, press 1. If no, press 2.

Yes 40%

No 60%

Q10 Is your job full time or part-time? If full time, press 1. If part-time, press 2.

Full time 86% Part time..... 14%

Q11 Do you have more than one part-time job? If yes, press 1. If no, press 2.

Yes30% No.....70%

Q12 How long have you worked for your current employer? If less than a year, press 1. If one to three years, press 2. If more than 3 years, press 3.

Less than a year12% More than three years.....68%

One to three years..21%

Q13 If you are a woman, press 1. If a man, press 2.

Woman55% Man.....45%

Q14 If you are less than 26 years of age, press 1. If you are 26 to 35, press 2. If you are 36 to 50, press 3. If you are 51 to 65, press 4. If your are 66 or older, press 5.

Less than 26 7% 51-65.....47%

26-35..... 9% 66 or older..... 3%

36-50.....34%

Q15 If you are Hispanic, press 1. If white, press 2. If black, press 3. If other, press 4.

Hispanic..... 14%

White 67%

Black..... 12%

Other..... 7%

Q16 What kind of industry do you work in? If you work in a service industry, press 1. If you work in retail or wholesale trade, press 2. If you work in finance, insurance or real estate, press 3. If you work in a construction or minerals industry, press 4. If you work in a manufacturing business, press 5. If you work in transportation, communication or utilities, press 6. If education, press 7. If health care, press 8. If you are a government employee, press 9. If other, press 0.

Service industry 20%

Retail or wholesale trade 10%

Finance, insurance, or real estate..... 9%

Construction or minerals industry..... 5%

Manufacturing business 7%

Transportation, communication, or utilities..... 5%

Education..... 14%

Health care 11%

Government employee..... 8%

Other..... 11%



WORKPLACE OPTIONS

Crosstabs

	Base	Concern for Job Security	
		Yes	No
Overall satisfaction			
Very satisfied	52%	31%	70%
Somewhat satisfied	30%	42%	19%
Somewhat dissatisfied	12%	16%	8%
Very dissatisfied	6%	11%	2%
Undecided	0%	-	1%

	Base	Concern for Job Security	
		Yes	No
Stress			
Very stressful	30%	34%	27%
Somewhat stressful	40%	46%	36%
Not very stressful	26%	19%	32%
Undecided	4%	1%	6%

	Base	Concern for Job Security	
		Yes	No
Loyalty			
A lot of loyalty	36%	22%	47%
Some loyalty	37%	43%	32%
A little loyalty	20%	24%	16%
No loyalty	7%	11%	4%

	Base	Concern for Job Security	
		Yes	No
Concern for welfare			
Very concerned	45%	26%	61%
Somewhat concerned	32%	41%	25%
Not very concerned	16%	22%	11%
Not at all concerned	6%	10%	3%
No opinion	1%	1%	1%



WORKPLACE OPTIONS

Crosstabs

	Base	Preparation for Possible Job Loss	
		Yes	No
Overall satisfaction			
Very satisfied	52%	47%	58%
Somewhat satisfied	30%	37%	21%
Somewhat dissatisfied	12%	11%	13%
Very dissatisfied	6%	5%	7%
Undecided	0%	-	1%

	Base	Preparation for Possible Job Loss	
		Yes	No
Stress			
Very stressful	30%	33%	26%
Somewhat stressful	40%	41%	40%
Not very stressful	26%	24%	29%
Undecided	4%	3%	5%

	Base	Preparation for Possible Job Loss	
		Yes	No
Loyalty			
A lot of loyalty	35%	35%	36%
Some loyalty	37%	34%	42%
A little loyalty	20%	25%	13%
No loyalty	7%	6%	9%

	Base	Preparation for Possible Job Loss	
		Yes	No
Concern for welfare			
Very concerned	45%	43%	48%
Somewhat concerned	32%	34%	30%
Not very concerned	16%	18%	14%
Not at all concerned	6%	6%	7%
No opinion	1%	-	1%



WORKPLACE OPTIONS

Crosstabs

	Base	Changes in Workplace Behavior	
		Yes	No
Overall satisfaction			
Very satisfied	52%	37%	58%
Somewhat satisfied	30%	34%	28%
Somewhat dissatisfied	12%	20%	8%
Very dissatisfied	6%	9%	5%
Undecided	0%	-	0%

	Base	Changes in Workplace Behavior	
		Yes	No
Stress			
Very stressful	30%	38%	26%
Somewhat stressful	41%	40%	41%
Not very stressful	26%	18%	29%
Undecided	4%	4%	4%

	Base	Changes in Workplace Behavior	
		Yes	No
Loyalty			
A lot of loyalty	35%	28%	38%
Some loyalty	38%	38%	37%
A little loyalty	20%	24%	18%
No loyalty	7%	10%	6%

	Base	Changes in Workplace Behavior	
		Yes	No
Concern for welfare			
Very concerned	45%	34%	49%
Somewhat concerned	32%	32%	32%
Not very concerned	16%	26%	12%
Not at all concerned	6%	8%	5%
No opinion	1%	-	1%



WORKPLACE OPTIONS

Crosstabs

	Base	Preparation for Job Search	
		Yes	No
Overall satisfaction			
Very satisfied	52%	16%	62%
Somewhat satisfied	30%	40%	27%
Somewhat dissatisfied	12%	29%	7%
Very dissatisfied	6%	15%	4%
Undecided	0%	-	0%

	Base	Preparation for Job Search	
		Yes	No
Stress			
Very stressful	30%	27%	30%
Somewhat stressful	40%	46%	39%
Not very stressful	26%	25%	26%
Undecided	4%	3%	4%

	Base	Preparation for Job Search	
		Yes	No
Loyalty			
A lot of loyalty	35%	13%	42%
Some loyalty	37%	43%	36%
A little loyalty	20%	31%	17%
No loyalty	7%	13%	6%

	Base	Preparation for Job Search	
		Yes	No
Concern for welfare			
Very concerned	45%	23%	51%
Somewhat concerned	32%	37%	31%
Not very concerned	16%	28%	13%
Not at all concerned	6%	12%	4%
No opinion	1%	-	1%



WORKPLACE OPTIONS

Crosstabs

	Base	Employer Communication about Financial Crisis	
		Yes	No
Overall satisfaction			
Very satisfied	52%	71%	40%
Somewhat satisfied	30%	19%	37%
Somewhat dissatisfied	12%	7%	15%
Very dissatisfied	6%	3%	8%
Undecided	0%	-	1%

	Base	Employer Communication about Financial Crisis	
		Yes	No
Stress			
Very stressful	29%	29%	29%
Somewhat stressful	40%	35%	44%
Not very stressful	26%	31%	23%
Undecided	4%	5%	3%

	Base	Employer Communication about Financial Crisis	
		Yes	No
Loyalty			
A lot of loyalty	36%	52%	25%
Some loyalty	38%	35%	39%
A little loyalty	19%	9%	26%
No loyalty	7%	4%	10%

	Base	Employer Communication about Financial Crisis	
		Yes	No
Concern for welfare			
Very concerned	45%	67%	31%
Somewhat concerned	32%	23%	38%
Not very concerned	16%	7%	22%
Not at all concerned	6%	2%	8%
No opinion	1%	1%	1%



WORKPLACE OPTIONS

Crosstabs

	Base	Full time or part time	
		Full time	Part time
Overall satisfaction			
Very satisfied	52%	54%	42%
Somewhat satisfied	30%	29%	32%
Somewhat dissatisfied	12%	11%	16%
Very dissatisfied	6%	6%	8%
Undecided	0%	-	2%

	Base	Full time or part time	
		Full time	Part time
Stress			
Very stressful	30%	30%	26%
Somewhat stressful	40%	42%	33%
Not very stressful	26%	24%	39%
Undecided	4%	4%	2%

	Base	Full time or part time	
		Full time	Part time
Loyalty			
A lot of loyalty	35%	36%	35%
Some loyalty	37%	38%	35%
A little loyalty	20%	19%	21%
No loyalty	7%	7%	8%

	Base	Full time or part time	
		Full time	Part time
Concern for welfare			
Very concerned	45%	45%	45%
Somewhat concerned	32%	34%	24%
Not very concerned	16%	15%	21%
Not at all concerned	6%	6%	6%
No opinion	1%	-	4%



WORKPLACE OPTIONS

Crosstabs

	Base	Multiple part time	
		Yes	No
Overall satisfaction			
Very satisfied	42%	41%	42%
Somewhat satisfied	32%	30%	33%
Somewhat dissatisfied	16%	30%	10%
Very dissatisfied	8%	-	12%
Undecided	2%	-	3%

	Base	Multiple part time	
		Yes	No
Stress			
Very stressful	26%	33%	23%
Somewhat stressful	33%	22%	38%
Not very stressful	39%	44%	36%
Undecided	2%	-	3%

	Base	Multiple part time	
		Yes	No
Loyalty			
A lot of loyalty	35%	48%	30%
Some loyalty	35%	37%	35%
A little loyalty	21%	15%	23%
No loyalty	8%	-	12%

	Base	Multiple part time	
		Yes	No
Concern for welfare			
Very concerned	45%	48%	43%
Somewhat concerned	24%	22%	25%
Not very concerned	21%	15%	23%
Not at all concerned	6%	7%	6%
No opinion	4%	7%	3%



WORKPLACE OPTIONS

Crosstabs

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Overall satisfaction				
Very satisfied	52%	39%	39%	58%
Somewhat satisfied	30%	38%	37%	27%
Somewhat dissatisfied	12%	15%	16%	10%
Very dissatisfied	6%	8%	8%	5%
Undecided	0%	-	-	0%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Stress				
Very stressful	30%	19%	28%	32%
Somewhat stressful	41%	38%	43%	40%
Not very stressful	26%	40%	27%	24%
Undecided	4%	3%	2%	4%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Loyalty				
A lot of loyalty	35%	33%	27%	38%
Some loyalty	38%	42%	40%	36%
A little loyalty	20%	17%	28%	18%
No loyalty	7%	8%	5%	8%

	Base	Length of employment		
		Less than a year	One to three years	More than three years
Concern for welfare				
Very concerned	45%	47%	43%	45%
Somewhat concerned	32%	35%	27%	33%
Not very concerned	16%	8%	25%	15%
Not at all concerned	6%	7%	5%	6%
No opinion	1%	3%	-	0%



WORKPLACE OPTIONS

Crosstabs

	Base	Gender	
		Woman	Man
Overall satisfaction			
Very satisfied	52%	49%	55%
Somewhat satisfied	30%	32%	27%
Somewhat dissatisfied	12%	13%	10%
Very dissatisfied	6%	6%	6%
Undecided	0%	-	1%

	Base	Gender	
		Woman	Man
Stress			
Very stressful	30%	30%	29%
Somewhat stressful	40%	42%	39%
Not very stressful	26%	25%	28%
Undecided	4%	3%	5%

	Base	Gender	
		Woman	Man
Loyalty			
A lot of loyalty	35%	38%	33%
Some loyalty	37%	32%	43%
A little loyalty	20%	22%	17%
No loyalty	7%	8%	6%

	Base	Gender	
		Woman	Man
Concern for welfare			
Very concerned	45%	44%	46%
Somewhat concerned	32%	31%	34%
Not very concerned	16%	19%	13%
Not at all concerned	6%	7%	5%
No opinion	1%	-	1%



WORKPLACE OPTIONS

Crosstabs

	Base	Age				
		Less than 26	26-35	36-50	51-65	66 or older
Overall satisfaction						
Very satisfied	52%	30%	44%	55%	55%	40%
Somewhat satisfied	30%	27%	29%	31%	31%	16%
Somewhat dissatisfied	12%	27%	15%	10%	11%	8%
Very dissatisfied	6%	16%	12%	4%	3%	36%
Undecided	0%	-	-	-	1%	-

	Base	Age				
		Less than 26	26-35	36-50	51-65	66 or older
Stress						
Very stressful	30%	43%	20%	27%	29%	60%
Somewhat stressful	40%	24%	59%	44%	37%	24%
Not very stressful	26%	32%	18%	26%	28%	16%
Undecided	4%	-	3%	3%	6%	-

	Base	Age				
		Less than 26	26-35	36-50	51-65	66 or older
Loyalty						
A lot of loyalty	35%	27%	18%	37%	39%	32%
Some loyalty	37%	51%	47%	41%	33%	16%
A little loyalty	20%	-	26%	16%	23%	28%
No loyalty	7%	22%	9%	6%	5%	24%

	Base	Age				
		Less than 26	26-35	36-50	51-65	66 or older
Concern for welfare						
Very concerned	45%	30%	35%	47%	48%	36%
Somewhat concerned	32%	41%	29%	34%	31%	24%
Not very concerned	16%	5%	29%	15%	15%	16%
Not at all concerned	6%	19%	6%	4%	5%	24%
No opinion	1%	5%	-	-	1%	-



WORKPLACE OPTIONS

Crosstabs

	Base	Race			
		Hispanic	White	Black	Other
Overall satisfaction					
Very satisfied	52%	65%	54%	24%	53%
Somewhat satisfied	30%	12%	30%	53%	18%
Somewhat dissatisfied	12%	6%	12%	18%	6%
Very dissatisfied	6%	18%	3%	6%	24%
Undecided	0%	-	0%	-	-

	Base	Race			
		Hispanic	White	Black	Other
Stress					
Very stressful	30%	27%	28%	41%	35%
Somewhat stressful	40%	33%	41%	47%	29%
Not very stressful	26%	40%	27%	12%	24%
Undecided	4%	-	3%	-	12%

	Base	Race			
		Hispanic	White	Black	Other
Loyalty					
A lot of loyalty	35%	29%	37%	35%	29%
Some loyalty	37%	35%	37%	59%	29%
A little loyalty	20%	29%	21%	6%	18%
No loyalty	7%	6%	6%	-	24%

	Base	Race			
		Hispanic	White	Black	Other
Concern for welfare					
Very concerned	45%	29%	44%	53%	53%
Somewhat concerned	32%	35%	33%	35%	24%
Not very concerned	16%	18%	18%	12%	6%
Not at all concerned	6%	18%	5%	-	18%
No opinion	1%	-	1%	-	-



WORKPLACE OPTIONS

Crosstabs

	Base	Industry										
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other	
Overall satisfaction												
Very satisfied	52%	52%	42%	68%	37%	58%	61%	59%	44%	61%	36%	
Somewhat satisfied	30%	36%	33%	16%	37%	21%	26%	26%	41%	20%	36%	
Somewhat dissatisfied	12%	9%	19%	8%	6%	14%	6%	13%	14%	12%	15%	
Very dissatisfied	6%	4%	6%	8%	20%	7%	6%	2%	-	4%	13%	
Undecided	0%	-	-	-	-	-	-	-	-	4%	-	

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other
Stress											
Very stressful	30%	22%	27%	30%	23%	29%	19%	29%	33%	35%	45%
Somewhat stressful	40%	40%	31%	41%	43%	36%	48%	50%	48%	37%	30%
Not very stressful	26%	38%	42%	30%	34%	26%	26%	15%	6%	20%	23%
Undecided	4%	-	-	-	-	10%	6%	6%	13%	8%	3%



WORKPLACE OPTIONS

Crosstabs

	Base	Industry										
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other	
Loyalty												
A lot of loyalty	35%	39%	38%	51%	14%	23%	26%	32%	40%	37%	34%	
Some loyalty	37%	41%	25%	27%	54%	40%	29%	43%	37%	37%	39%	
A little loyalty	20%	19%	27%	14%	20%	28%	26%	20%	17%	18%	18%	
No loyalty	7%	2%	10%	8%	11%	9%	19%	6%	6%	8%	10%	

	Base	Industry									
		Service industry	Retail or wholesale trade	Finance, insurance, or real estate	Construction or minerals industry	Manufacturing business	Transportation, communication, or utilities	Education	Health care	Government employee	Other
Concern for welfare											
Very concerned	45%	52%	29%	59%	34%	33%	23%	42%	44%	49%	51%
Somewhat concerned	32%	33%	52%	24%	37%	23%	39%	41%	35%	22%	20%
Not very concerned	16%	13%	10%	5%	11%	37%	26%	14%	21%	22%	19%
Not at all concerned	6%	1%	10%	11%	17%	7%	13%	4%	-	4%	10%
No opinion	1%	2%	-	-	-	-	-	-	-	4%	-