

## **National Survey Results**

**Q1** Are you currently employed, either full-time or part-time?

Full-time	73%
Part-time	27%
Not currently employed	0%

Q2 More and more often, American employers are taking steps to help employees cope with unexpected and unforeseen tragedies. In your opinion, should employers provide emotional support or counseling assistance for employees that are impacted by traumatic events, or not?

Think employers should provide emotional support or counseling assistance for employees that are impacted by traumatic events	.51%
Do not think employers should provide emotional support or counseling assistance for employees that are impacted by traumatic events	37%
Not sure	_11%

**Q3** Have you ever been employed by an organization or workplace that was affected by the sudden loss of an employee or colleague, a natural disaster, or some other traumatic event, or not?

**Q4** (Among those who said yes to Q5) At the time of this traumatic event, did your employer make counseling available to employees or take any similar measures to help employees affected by the event, or not?

Employer did make counseling available to employees or take any similar measures to Employer did not make counseling available Not sure ...... 5% Q5 If your current workplace was impacted by a traumatic event and your employer made free, confidential counseling - either in-person or telephonic - available to you, would you consider using it, or not? Would consider using free, confidential counseling......58% Would not consider using free, confidential Q6 Of the following list of choices, which of the following situations would you consider to be the most emotionally stressful, or traumatic: your employer announces job layoffs; the death of a co-worker or colleague; a natural disaster in your immediate area such as a flood, earthquake, or tornado; or violence within the workplace or criminal activity such as burglary or a robbery? Natural disaster in the immediate area such as a flood, earthquake, or tornado ......24% Violence within the workplace or criminal 





Q7	Do you feel that worldwide, there are more tragedies and traumatic events occurring now than there were 3 years ago, or not? Feel that worldwide there are more tragedies and traumatic events occurring now than there were 3 years ago
Q8	Not sure
	More likely16%
	Less likely32%
	About the same
	Not sure 1%
Q9	On average, how many times per day do you check websites, social media, apps, television, radio and other sources for news: fewer than three times per day, between three and six times per day, between seven and nine times per day, or ten or more times per day?
	Fewer than three times per day41%
	Between three and six times per day33%
	Between seven and nine times per day15%
	Ten or more times per day10%
	Not sure 1%

Q10 To what extent has media coverage of tragedies, incidents of terrorism, natural disasters and other traumatic events affected your ability to do your job in the past year: has it significantly affected your ability to do your job in the past year, moderately affected your ability to do your job, slightly affected it, or not affected it at all?

Significantly affected it	5%
Moderately affected it	12%
Slightly affected it	24%
Not affected it at all	
Not sure	1%

**Q11** Has concern about your own workplace being affected by a possible tragedy, accident or traumatic event negatively impacted your job performance in the past year, or not?

Concern has negatively impacted job performance in the past year	9%
Concern has not negatively impacted job performance in the past year	84%
Not sure	7%

**Q12** How well prepared do you feel your employer's managers are to deal with a traumatic incident in the workplace: totally prepared, pretty well prepared, somewhat prepared, or not prepared at all?

Totally prepared	26%
Pretty well prepared	33%
Somewhat prepared	26%
Not prepared at all	14%
Not sure	1%





Q13	Does your employer have a disaster management plan in place to help cope with potential traumatic incidents, or not?	h
	Employer does have a disaster management plan in place to help cope with potential traumatic incidents	54%
	Employer does not have a disaster management plan in place to help cope with potential traumatic incidents	
	Not sure	16%
Q14	In the event of a traumatic incident at your workplace, how would you first be notified: email, by text message, by phone call, by public address, or by word of mouth from or employees?	
	Email	17%
	Text message	22%
	Phone call	25%
	Public address	18%
	Word of mouth from other employees	12%
	Not sure	7%
Q15	In the event of a traumatic incident at your workplace, how would you prefer to be notif by email, by text message, by phone call, b public address, or by word of mouth from of employees?	у
	Email	11%
	Text message	30%
	Phone call	35%
	Public address	15%
	Word of mouth from other employees	7%
	Not sure	3%

Q16	In the event that you were affected by a traumatic incident at your workplace, which option best describes your most probable p for emotional counseling or support services would use services that my employer made available; I would ask my employer about services that may be available; I would see services, but not through my employer; or, I would not seek counseling or support services?	s: I <
	I would use services that my employer made available	30%
	I would ask my employer about services that may be available	16%
	l would seek services, but not through my employer	22%
	I would not seek counseling or support services	27%
	Not sure	4%
Q17	Does your employer have an Employee Assistance Program available to workers to provide counseling services for ongoing emotional support, or not? <i>Employer does have an Employee</i> <i>Assistance Program available to workers to</i> <i>provide counseling services for ongoing</i> <i>emotional support</i>	
	Employer does not have an Employee Assistance Program available to workers to provide counseling services for ongoing emotional support	
	Not sure	
Q18	In your opinion, how valuable is it to employ when their employers make counseling and emotional support services available followi a tragedy, accident or traumatic event: very valuable, somewhat valuable, not very valuable, or not valuable at all?	ees
	Very valuable	37%
	Somewhat valuable	32%
	Not very valuable	16%





Q19	If you are a woman, press 1. If	a man, press 2.
	Woman	53%
	Man	47%
Q20	If you are Hispanic, press 1. If w African-American, press 3. If ot	white, press 2. If
	Hispanic	10%
	White	
	African-American	
	Other	
Q21	If you are 18 to 29 years old, pr 45, press 2. If 46 to 65, press 3 than 65, press 4.	ess 1. If 30 to
	18 to 29	
	30 to 45	27%
	46 to 65	

**Q22** What kind of industry do you work in: Service industry, Retail or wholesale trade, Finance, insurance, or real estate, Construction or minerals industry, Manufacturing business, Transportation, communication, or utilities, Education, Health care, Government employee, or other?

Service industry	. 18%
Retail or wholesale trade	
Finance, insurance, or real estate	
Construction or minerals industry	
Manufacturing business	<b>•</b> •• (
Transportation, communication, or utilities	. 6%
Education	
Health care	. 12%
Government employee	. 7%
Other	
What is your household's annual income: It than \$25,000 a year, between \$25,000 and \$50,000 a year, between \$50,000 and \$75 a year, between \$75,000 and \$100,000 a y or more than \$100,000 a year?	ł ,000,
Less than \$25,000 a year	.12%
Between \$25,000 and \$50,000 a year	.20%
Between \$50,000 and \$75,000 a year	
Between \$75,000 and \$100,000 a year	.14%
More than \$100,000 a year	
Don't care to say	

Q23





		Gender	
	Base	Wom	Man
Employers Should Provide Support or Counseling Yes/No			
Think employers sho- uld provide emotional support or counseling assistance for emplo- yees that are impacted by traumatic events	51%	57%	44%
Do not think employe- rs should provide em- otional support or co- unseling assistance f- or employees that are impacted by trauma	37%	31%	45%
Not sure	11%	12%	11%

		Gender	
	Base	Wom	Man
Place of Employment Affected by Traumatic Event Yes/No			
Have been employed by an organization or workplace that was af- fected by the sudden oss of an employee o- r colleague, a natura	62%	64%	60%
Have not been emplo- yed by an organization or workplace that was affected by the sudde- n loss of an employee or colleague, a natu	36%	34%	39%
Not sure	2%	2%	1%





		Gender	
	Base	Wom	Man
Employer Made Counseling Available After Traumatic Event Yes/No		<u> </u>	
Employer did make counseling available to employees or take any similar measures to help employees affected by the event		47%	38%
Employer did not mak- e counseling available to employees or take any similar measures to help employees aff- ected by the event		48%	56%
Not sure	5%	5%	6%

		Gender	
	Base	Wom	Man
Consider Using Free Confidential Counseling Yes/No			
Would consider using free, confidential counseling	58%	65%	50%
Would not consider using free, confidential counseling	35%	27%	44%
Not sure	7%	8%	6%





		Gender	
	Base	Wom	Man
Most Stressful or Traumatic Situation			
Employer announcing job layoffs	26%	22%	31%
Death of a co-worker or colleague	21%	18%	24%
Natural disaster in the immediate area such as a flood, earthquake, or tornado	24%	27%	22%
Violence within the workplace or criminal activity such as burglary or a robbery	23%	28%	17%
Not sure	6%	5%	7%

		Gender	
	Base	Wom	Man
More Tragedies Worldwide Now Than 3 Years Ago			-
Feel that worldwide there are more tragedies and traumatic events occurring now than there were 3 years ago	49%	54%	43%
Do not feel that worldwide there are more tragedies and traumatic events occurring now than there were 3 years ago	46%	39%	53%
Not sure	5%	6%	3%





		Gender	
	Base	Wom	Man
Workplace Impacted by Traumatic Event Likelihood		-	-
More likely	16%	17%	14%
Less likely	32%	31%	33%
About the same	51%	50%	52%
Not sure	1%	1%	1%

		Gender	
	Base	Wom	Man
Checking News Sources Frequency			
Fewer than three times per day	41%	46%	35%
Between three and six times per day	33%	29%	38%
Between seven and nine times per day	15%	14%	16%
Ten or more times per day	10%	9%	12%
Not sure	1%	3%	-





		Gender	
	Base	Wom	Man
Media Covered Traumatic Events Impact on Job Ability			
Significantly affected it	5%	4%	5%
Moderately affected it	12%	12%	13%
Slightly affected it	24%	27%	21%
Not affected it at all	58%	55%	60%
Not sure	1%	1%	1%

		Gender	
	Base	Wom	Man
Possible Workplace Tragedy Concern Impact on Job Performance			
Concern has negatively impacted job performance in the past year	9%	10%	7%
Concern has not negatively impacted job performance in the past year	84%	83%	86%
Not sure	7%	8%	7%





		Gender	
	Base	Wom	Man
Manager Preparedness to Handle Traumatic Incident			
Totally prepared	26%	27%	25%
Pretty well prepared	33%	34%	32%
Somewhat prepared	26%	24%	29%
Not prepared at all	14%	14%	14%
Not sure	1%	1%	1%

		Gender		
	Base	Wom	Man	
Employer Have Disaster Management Plan Yes/No				
Employer does have a disaster management plan in place to help cope with potential traumatic incidents	54%	58%	49%	
Employer does not have a disaster management plan in place to help cope with potential traumatic incidents	30%	27%	34%	
Not sure	16%	15%	17%	





		Gender	
	Base	Wom	Man
Notification of Traumatic Incident			
Email	17%	17%	17%
Text message	22%	25%	19%
Phone call	25%	24%	25%
Public address	18%	17%	18%
Word of mouth from other employees	12%	9%	15%
Not sure	7%	7%	6%

		Gender	
	Base	Wom	Man
Notification of Traumatic Incident Preference			
Email	11%	10%	13%
Text message	30%	32%	27%
Phone call	35%	36%	33%
Public address	15%	14%	15%
Word of mouth from other employees	7%	6%	9%
Not sure	3%	3%	3%





		Gender	
	Base	Wom	Man
Plan for Emotional Counseling After Traumatic Incident			
I would use services that my employer made available	30%	38%	22%
I would ask my employer about services that may be available	16%	15%	18%
I would seek services, but not through my employer	22%	23%	21%
I would not seek counseling or support services	27%	20%	36%
Not sure	4%	5%	3%

		Gender	
	Base	Wom	Man
Employer Have Employee Assistance Program Yes/No			
Employer does have an Employee Assista- nce Program available to workers to provide counseling services f- or ongoing emotiona	44%	47%	41%
Employer does not ha- ve an Employee Assis- tance Program availa- ble to workers to prov- ide counseling servic- es for ongoing emoti	43%	42%	44%
Not sure	13%	11%	16%





		Gender	
	Base	Wom	Man
Value of Making Counseling and Support Available			
Very valuable	37%	46%	27%
Somewhat valuable	32%	28%	37%
Not very valuable	16%	12%	21%
Not valuable at all	13%	11%	14%
Not sure	2%	2%	1%

		Race			
	Base	Hispani- c	White	African- Americ	Other
Employers Should Provide Support or Counseling Yes/No					
Think employers sho- uld provide emotional support or counseling assistance for emplo- yees that are impacted by traumatic events	51%	53%	50%	61%	48%
Do not think employe- rs should provide em- otional support or co- unseling assistance f- or employees that are impacted by trauma	37%	42%	38%	29%	39%
Not sure	11%	4%	12%	9%	13%





		Race			
	Base	Hispani- c	White	African- Americ	Other
Place of Employment Affected by Traumatic Event Yes/No			<u> </u>		
Have been employed by an organization or workplace that was af- fected by the sudden oss of an employee o- r colleague, a natura	62%	65%	61%	61%	65%
Have not been emplo- yed by an organization or workplace that was affected by the sudde- n loss of an employee or colleague, a natu	36%	28%	37%	38%	35%
Not sure	2%	7%	1%	1%	-

		Race			
	Base	Hispani- c	White	African- Americ	Other
Employer Made Counseling Available After Traumatic Event Yes/No					
Employer did make counseling available to employees or take any similar measures to help employees affected by the event	43%	50%	42%	31%	57%
Employer did not mak- e counseling available to employees or take any similar measures to help employees aff- ected by the event	52%	44%	53%	62%	35%
Not sure	5%	6%	5%	7%	8%

February 1-3, 2018 survey of 865 working Americans





		Race			
	Base	Hispani- c	White	African- Americ	Other
Consider Using Free Confidential Counseling Yes/No					
Would consider using free, confidential counseling	58%	58%	56%	68%	59%
Would not consider using free, confidential counseling	35%	35%	37%	29%	33%
Not sure	7%	7%	7%	4%	9%

		Race			
	Base	Hispani- c	White	African- Americ	Other
Most Stressful or Traumatic Situation					
Employer announcing job layoffs	26%	33%	23%	43%	22%
Death of a co-worker or colleague	21%	18%	20%	15%	33%
Natural disaster in the immediate area such as a flood, earthquake, or tornado	24%	29%	25%	21%	19%
Violence within the workplace or criminal activity such as burglary or a robbery	23%	18%	25%	16%	21%
Not sure	6%	2%	7%	4%	6%





		Race			
	Base	Hispani- c	White	African- Americ	Other
More Tragedies Worldwide Now Than 3 Years Ago			<u> </u>		
Feel that worldwide there are more tragedies and traumatic events occurring now than there were 3 years ago	49%	48%	45%	69%	57%
Do not feel that worldwide there are more tragedies and traumatic events occurring now than there were 3 years ago	46%	51%	49%	29%	41%
Not sure	5%	1%	6%	2%	2%

		Race			
	Base	Hispani- c	White	African- Americ	Other
Workplace Impacted by Traumatic Event Likelihood					
More likely	16%	24%	14%	16%	24%
Less likely	32%	49%	30%	35%	27%
About the same	51%	27%	56%	48%	48%
Not sure	1%	-	1%	1%	-





		Race			
	Base	Hispani- c	White	African- Americ	Other
Checking News Sources Frequency					
Fewer than three times per day	41%	52%	39%	44%	36%
Between three and six times per day	33%	16%	35%	33%	36%
Between seven and nine times per day	15%	15%	15%	13%	9%
Ten or more times per day	10%	10%	10%	10%	15%
Not sure	1%	7%	1%	-	5%

		Race				
	Base	Hispani- c	White	African- Americ	Other	
Media Covered Traumatic Events Impact on Job Ability					-	
Significantly affected it	5%	14%	3%	9%	1%	
Moderately affected it	12%	11%	10%	18%	28%	
Slightly affected it	24%	17%	26%	25%	20%	
Not affected it at all	58%	59%	60%	47%	51%	
Not sure	1%	-	1%	1%	-	





		Race				
	Base	Hispani- c	White	African- Americ	Other	
Possible Workplace Tragedy Concern Impact on Job Performance						
Concern has negatively impacted job performance in the past year	9%	20%	6%	14%	7%	
Concern has not negatively impacted job performance in the past year	84%	75%	88%	70%	83%	
Not sure	7%	5%	6%	16%	10%	

	Base	Hispani- c	White	African- Americ	Other
Manager Preparedness to Handle Traumatic Incident					
Totally prepared	26%	48%	23%	21%	28%
Pretty well prepared	33%	21%	35%	32%	34%
Somewhat prepared	26%	18%	27%	23%	30%
Not prepared at all	14%	13%	14%	21%	8%
Not sure	1%	-	1%	3%	-





		Race			
	Base	Hispani- c	White	African- Americ	Other
Employer Have Disaster Management Plan Yes/No					
Employer does have a disaster management plan in place to help cope with potential traumatic incidents	54%	75%	51%	51%	51%
Employer does not have a disaster management plan in place to help cope with potential traumatic incidents	30%	19%	31%	37%	26%
Not sure	16%	6%	18%	12%	23%

		Race					
	Base	Hispani- c	White	African- Americ	Other		
Notification of Traumatic Incident							
Email	17%	30%	14%	13%	28%		
Text message	22%	18%	23%	23%	17%		
Phone call	25%	18%	26%	23%	26%		
Public address	18%	20%	18%	20%	13%		
Word of mouth from other employees	12%	6%	13%	14%	7%		
Not sure	7%	7%	6%	7%	9%		





		Race				
	Base	Hispani- c	White	African- Americ	Other	
Notification of Traumatic Incident Preference						
Email	11%	27%	10%	8%	9%	
Text message	30%	28%	31%	25%	29%	
Phone call	35%	30%	33%	41%	42%	
Public address	15%	8%	16%	14%	13%	
Word of mouth from other employees	7%	7%	7%	10%	4%	
Not sure	3%	-	3%	2%	3%	

		Race			
	Base	Hispani- c	White	African- Americ	Other
Plan for Emotional Counseling After Traumatic Incident					
I would use services that my employer made available	30%	51%	26%	35%	33%
I would ask my employer about services that may be available	16%	13%	16%	13%	28%
I would seek services, but not through my employer	22%	13%	22%	30%	20%
I would not seek counseling or support services	27%	24%	31%	17%	13%
Not sure	4%	-	4%	3%	7%





		Race			
	Base	Hispani- c	White	African- Americ	Other
Employer Have Employee Assistance Program Yes/No			<u>-</u>		
Employer does have an Employee Assista- nce Program available to workers to provide counseling services f- or ongoing emotiona	44%	62%	42%	41%	48%
Employer does not ha- ve an Employee Assis- tance Program availa- ble to workers to prov- ide counseling servic- es for ongoing emoti	43%	32%	44%	55%	25%
Not sure	13%	6%	14%	5%	26%

		Race				
	Base	Hispani- c	White	African- Americ	Other	
Value of Making Counseling and Support Available						
Very valuable	37%	40%	35%	52%	35%	
Somewhat valuable	32%	22%	37%	25%	19%	
Not very valuable	16%	25%	16%	5%	26%	
Not valuable at all	13%	13%	11%	17%	15%	
Not sure	2%	-	2%	1%	5%	





		Age			
	Base	18 to 29	30 to 45	46 to 65	Older than
Employers Should Provide Support or Counseling Yes/No				<u>_</u>	
Think employers sho- uld provide emotional support or counseling assistance for emplo- yees that are impacted by traumatic events	51%	56%	43%	52%	60%
Do not think employe- rs should provide em- otional support or co- unseling assistance f- or employees that are impacted by trauma	•• ••	42%	44%	35%	30%
Not sure	11%	2%	13%	13%	10%

		Age				
	Base	18 to 29	30 to 45	46 to 65	Older than	
Place of Employment Affected by Traumatic Event Yes/No						
Have been employed by an organization or workplace that was af- fected by the sudden oss of an employee o- r colleague, a natura	62%	60%	72%	61%	48%	
Have not been emplo- yed by an organization or workplace that was affected by the sudde- n loss of an employee or colleague, a natu	36%	37%	25%	38%	50%	
Not sure	2%	3%	3%	1%	2%	





		Age			
	Base	18 to 29	30 to 45	46 to 65	Older than
Employer Made Counseling Available After Traumatic Event Yes/No					
Employer did make counseling available to employees or take any similar measures to help employees affected by the event	43%	38%	41%	46%	39%
Employer did not mak- e counseling available to employees or take any similar measures to help employees aff- ected by the event	52%	54%	52%	50%	57%
Not sure	5%	8%	7%	4%	3%

		Age			
	Base	18 to 29	30 to 45	46 to 65	Older than
Consider Using Free Confidential Counseling Yes/No					
Would consider using free, confidential counseling	58%	68%	49%	59%	67%
Would not consider using free, confidential counseling	35%	30%	43%	34%	26%
Not sure	7%	2%	8%	7%	7%





		Age			
	Base	18 to 29	30 to 45	46 to 65	Older than
Most Stressful or Traumatic Situation					
Employer announcing job layoffs	26%	38%	29%	25%	18%
Death of a co-worker or colleague	21%	23%	20%	21%	20%
Natural disaster in the immediate area such as a flood, earthquake, or tornado	24%	21%	22%	23%	35%
Violence within the workplace or criminal activity such as burglary or a robbery		15%	26%	24%	17%
Not sure	6%	2%	3%	7%	10%

		Age			
	Base	18 to 29	30 to 45	46 to 65	Older than
More Tragedies Worldwide Now Than 3 Years Ago					
Feel that worldwide there are more tragedies and traumatic events occurring now than there were 3 years ago	49%	46%	41%	51%	61%
Do not feel that worldwide there are more tragedies and traumatic events occurring now than there were 3 years ago	46%	52%	53%	45%	34%
Not sure	5%	2%	6%	5%	6%

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	Base	Age			
		18 to 29	30 to 45	46 to 65	Older than
Workplace Impacted by Traumatic Event Likelihood				<u> </u>	
More likely	16%	32%	17%	14%	10%
Less likely	32%	38%	35%	31%	30%
About the same	51%	31%	48%	54%	59%
Not sure	1%	-	-	1%	1%

		Age				
	Base	18 to 29	30 to 45	46 to 65	Older than	
Checking News Sources Frequency						
Fewer than three times per day	41%	55%	32%	41%	48%	
Between three and six times per day	33%	14%	38%	34%	29%	
Between seven and nine times per day	15%	8%	18%	14%	13%	
Ten or more times per day	10%	18%	8%	10%	9%	
Not sure	1%	5%	3%	1%	-	





		Age				
	Base	18 to 29	30 to 45	46 to 65	Older than	
Media Covered Traumatic Events Impact on Job Ability				-		
Significantly affected it	5%	14%	4%	3%	7%	
Moderately affected it	12%	5%	23%	8%	11%	
Slightly affected it	24%	31%	27%	22%	25%	
Not affected it at all	58%	50%	44%	66%	57%	
Not sure	1%	-	1%	1%	-	

		Age			
	Base	18 to 29	30 to 45	46 to 65	Older than
Possible Workplace Tragedy Concern Impact on Job Performance					
Concern has negatively impacted job performance in the past year	9%	22%	11%	6%	4%
Concern has not negatively impacted job performance in the past year	84%	76%	80%	87%	86%
Not sure	7%	2%	9%	7%	9%





		Age				
	Base	18 to 29	30 to 45	46 to 65	Older than	
Manager Preparedness to Handle Traumatic Incident						
Totally prepared	26%	53%	16%	27%	22%	
Pretty well prepared	33%	13%	43%	29%	38%	
Somewhat prepared	26%	20%	22%	29%	27%	
Not prepared at all	14%	14%	19%	13%	10%	
Not sure	1%	-	-	1%	3%	

		Age			
	Base	18 to 29	30 to 45	46 to 65	Older than
Employer Have Disaster Management Plan Yes/No					
Employer does have a disaster management plan in place to help cope with potential traumatic incidents		60%	49%	56%	50%
Employer does not have a disaster management plan in place to help cope with potential traumatic incidents		23%	33%	30%	30%
Not sure	16%	18%	17%	14%	20%





		Age				
	Base	18 to 29	30 to 45	46 to 65	Older than	
Notification of Traumatic Incident						
Email	17%	30%	14%	16%	18%	
Text message	22%	9%	34%	20%	16%	
Phone call	25%	25%	22%	24%	31%	
Public address	18%	12%	16%	20%	17%	
Word of mouth from other employees	12%	17%	5%	14%	13%	
Not sure	7%	7%	9%	6%	5%	

		Age				
	Base	18 to 29	30 to 45	46 to 65	Older than	
Notification of Traumatic Incident Preference						
Email	11%	24%	10%	10%	12%	
Text message	30%	23%	41%	28%	16%	
Phone call	35%	24%	31%	36%	43%	
Public address	15%	15%	8%	17%	17%	
Word of mouth from other employees	7%	13%	6%	6%	10%	
Not sure	3%	-	3%	3%	3%	





		Age				
	Base	18 to 29	30 to 45	46 to 65	Older than	
Plan for Emotional Counseling After Traumatic Incident						
I would use services that my employer made available	30%	38%	25%	31%	35%	
I would ask my employer about services that may be available	16%	11%	18%	17%	16%	
I would seek services, but not through my employer	22%	22%	27%	20%	20%	
I would not seek counseling or support services	27%	24%	28%	29%	24%	
Not sure	4%	4%	3%	4%	6%	

		Age			
	Base	18 to 29	30 to 45	46 to 65	Older than
Employer Have Employee Assistance Program Yes/No					
Employer does have an Employee Assista- nce Program available to workers to provide counseling services f- or ongoing emotiona		45%	43%	47%	36%
Employer does not ha- ve an Employee Assis- tance Program availa- ble to workers to prov- ide counseling servic- es for ongoing emoti		40%	46%	40%	45%
Not sure	13%	15%	11%	13%	19%





		Age			
	Base	18 to 29	30 to 45	46 to 65	Older than
Value of Making Counseling and Support Available				-	
Very valuable	37%	41%	31%	39%	42%
Somewhat valuable	32%	23%	36%	33%	30%
Not very valuable	16%	19%	16%	16%	16%
Not valuable at all	13%	15%	16%	11%	8%
Not sure	2%	2%	1%	1%	4%

		Work Ind	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities			Governme- nt employee	Other
Employers Should Provide Support or Counseling Yes/No								-	-		
Think employers sho- uld provide emotional support or counseling assistance for emplo- yees that are impacted by traumatic events		44%	43%	37%	26%	65%	34%	65%	68%	71%	51%
Do not think employe- rs should provide em- otional support or co- unseling assistance f- or employees that are impacted by trauma		45%	45%	55%	60%	26%	60%	21%	23%	21%	30%
Not sure	11%	11%	12%	8%	14%	9%	6%	13%	9%	8%	19%





		Work Ind	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business				Governme- nt employee	
Place of Employment Affected by Traumatic Event Yes/No											
Have been employed by an organization or vorkplace that was af- fected by the sudden oss of an employee o- r colleague, a natura		54%	48%	68%	65%	73%	81%	67%	64%	71%	54%
Have not been emplo- yed by an organization or workplace that was affected by the sudde- n loss of an employee or colleague, a natu		44%	52%	27%	33%	27%	17%	33%	36%	27%	43%
Not sure	2%	2%	0%	4%	2%	-	2%		-	1%	49

		Work Ind	ustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business			Healt- h care	Governme- nt employee	
Employer Made Counseling Available After Traumatic Event Yes/No											
Employer did make counseling available to employees or take any similar measures to help employees affected by the event		48%	18%	45%	22%	43%	31%	61%	60%	45%	31%
Employer did not mak- e counseling available to employees or take any similar measures to help employees aff- ected by the event		46%	75%	53%	74%	46%	69%	36%	37%	48%	59%
Not sure	5%	6%	7%	3%	5%	11%	-	2%	4%	7%	10%





		Work Ind	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business				Governme- nt employee	
Consider Using Free Confidential Counseling Yes/No											
Would consider using free, confidential counseling		58%	54%	42%	43%	64%	51%	74%	64%	61%	58%
Would not consider using free, confidential counseling		38%	42%	50%	54%	32%	46%	16%	26%	30%	32%
Not sure	7%	5%	4%	8%	3%	3%	3%	10%	10%	9%	10%

		Work Ind	ustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities			Governme- nt employee	
Most Stressful or Traumatic Situation											
Employer announcing job layoffs		26%	22%	25%	27%	25%	36%	20%	19%	36%	32%
Death of a co-worker or colleague		29%	25%	16%	26%	18%	25%	21%	10%	17%	16%
Natural disaster in the immediate area such as a flood, earthquake, or tornado		24%	33%	23%	31%	32%	22%	17%	32%	21%	17%
Violence within the workplace or criminal activity such as burglary or a robbery		15%	15%	33%	14%	18%	10%	35%	31%	24%	24%
Not sure	6%	5%	5%	3%	3%	7%	6%	7%	7%	2%	10%





		Work Inc	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business				Governme- nt employee	
More Tragedies Worldwide Now Than 3 Years Ago											
Feel that worldwide there are more tragedies and traumatic events occurring now than there were 3 years ago		44%	55%	45%	31%	49%	50%	50%	59%	45%	52%
Do not feel that worldwide there are more tragedies and traumatic events occurring now than there were 3 years ago		54%	38%	53%	69%	51%	46%	41%	34%	52%	37%
Not sure	5%	2%	6%	2%	-	-	3%	9%	7%	3%	11%

		Work Ind	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business				Governme- nt employee	
Workplace Impacted by Traumatic Event Likelihood											-
More likely	16%	14%	13%	14%	11%	11%	12%	19%	23%	28%	13%
Less likely	32%	36%	49%	38%	39%	37%	21%	13%	27%	25%	38%
About the same	51%	48%	38%	48%	50%	52%	67%	67%	50%	47%	49%
Not sure	1%	3%	-	-	-	-	-	1%	1%	1%	1%

		Work Ind	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities			Governme- nt employee	
Checking News Sources Frequency											
Fewer than three times per day		57%	34%	48%	23%	40%	45%	31%	42%	31%	35%
Between three and six times per day		22%	42%	21%	48%	34%	23%	37%	38%	35%	40%
Between seven and nine times per day		12%	13%	19%	16%	9%	24%	20%	10%	16%	12%
Ten or more times per day	10%	9%	11%	8%	12%	17%	4%	12%	9%	18%	8%
Not sure	1%	-	1%	4%	-	-	4%	-	1%	-	5%





		Work Ind	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities			Governme- nt employee	
Media Covered Traumatic Events Impact on Job Ability			·								
Significantly affected it		6%	6%	4%	14%	9%	2%	2%	1%	6%	3%
Moderately affected it	12%	8%	20%	20%	10%	5%	13%	12%	10%	8%	17%
Slightly affected it	24%	26%	17%	25%	24%	22%	19%	29%	33%	21%	20%
Not affected it at all	58%	60%	58%	49%	53%	63%	64%	57%	55%	60%	60%
Not sure	1%	0%	-	2%	-	-	1%	-	1%	5%	-

		Work Ind	ustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities			Governme- nt employee	
Possible Workplace Tragedy Concern Impact on Job Performance											
Concern has negatively impacted job performance in the past year		7%	14%	13%	9%	12%	6%	11%	7%	8%	1%
Concern has not negatively impacted job performance in the past year		86%	70%	85%	91%	76%	83%	85%	90%	90%	84%
Not sure	7%	7%	16%	3%	-	12%	11%	4%	2%	2%	15%

		Work Ind	ustry			-					
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities			Governme- nt employee	
Manager Preparedness to Handle Traumatic Incident											
Totally prepared	26%	33%	25%	35%	31%	15%	15%	22%	27%	17%	25%
Pretty well prepared	33%	27%	34%	31%	34%	21%	42%	45%	32%	27%	37%
Somewhat prepared	26%	26%	29%	25%	18%	45%	28%	17%	28%	39%	19%
Not prepared at all	14%	15%	13%	7%	17%	20%	14%	14%	14%	14%	17%
Not sure	1%	-	-	2%	-	-	-	1%	-	3%	3%





		Work Ind	ustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities			Governme- nt employee	
Employer Have Disaster Management Plan Yes/No											
Employer does have a disaster management plan in place to help cope with potential traumatic incidents	54%	44%	41%	48%	41%	46%	58%	78%	75%	57%	43%
Employer does not have a disaster management plan in place to help cope with potential traumatic incidents	30%	36%	42%	30%	47%	41%	24%	15%	19%	23%	32%
Not sure	16%	20%	17%	23%	12%	13%	18%	7%	6%	19%	25%

		Work Ind	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities			Governme- nt employee	
Notification of Traumatic Incident											
Email	17%	16%	8%	31%	14%	9%	15%	24%	14%	25%	11%
Text message	22%	23%	33%	23%	19%	15%	11%	30%	30%	20%	9%
Phone call	25%	24%	19%	22%	26%	22%	22%	20%	28%	12%	42%
Public address	18%	15%	19%	11%	15%	25%	31%	19%	14%	30%	14%
Word of mouth from other employees		13%	18%	3%	19%	28%	17%	3%	7%	8%	12%
Not sure	7%	9%	3%	10%	6%	2%	5%	4%	7%	6%	12%

		Work Ind	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities			Governme- nt employee	
Notification of Traumatic Incident Preference											
Email	11%	16%	9%	17%	7%	-	8%	18%	11%	9%	7%
Text message	30%	31%	35%	26%	43%	15%	20%	31%	35%	36%	23%
Phone call	35%	26%	35%	37%	31%	49%	39%	32%	32%	27%	48%
Public address	15%	16%	13%	14%	7%	25%	11%	15%	18%	16%	11%
Word of mouth from other employees		11%	8%	2%	11%	9%	23%	1%	2%	5%	6%
Not sure	3%	1%	1%	4%	-	3%	-	2%	3%	7%	5%

February 1-3, 2018 survey of 865 working Americans 3020 Highwoods Blvd. Raleigh, NC 27604 information@publicpolicypolling.com / 888 621-6988





		Work Inc	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities	Educatio- n		Governme- nt employee	
Plan for Emotional Counseling After Fraumatic Incident											
I would use services that my employer made available		35%	26%	29%	17%	24%	16%	36%	38%	35%	30%
I would ask my employer about services that may be available		14%	22%	14%	12%	18%	15%	18%	19%	11%	19%
l would seek services, but not through my employer		25%	19%	24%	19%	23%	29%	24%	12%	29%	18%
I would not seek counseling or support services		24%	30%	30%	52%	31%	36%	20%	28%	22%	22%
Not sure	4%	2%	4%	3%	-	4%	3%	2%	3%	3%	11%

		Work Ind	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities			Governme- nt employee	
Employer Have Employee Assistance Program Yes/No											
Employer does have an Employee Assista- nce Program available to workers to provide counseling services f- or ongoing emotiona		41%	24%	44%	25%	46%	53%	47%	61%	76%	30%
Employer does not ha- ve an Employee Assis- tance Program availa- ble to workers to prov- ide counseling servic- es for ongoing emoti		46%	60%	47%	63%	39%	30%	40%	31%	18%	48%
Not sure	13%	13%	15%	9%	12%	15%	17%	13%	8%	6%	22%





		Work Ind	lustry								
	Base	Service indust	Retail or whole- sale trade	Finance, insuranc- e, or real estate	Construction or minerals indus	Manufacturin- g business	Transportation, communi- cation, or utilities			Governme- nt employee	
Value of Making Counseling and Support Available											
Very valuable	37%	36%	28%	22%	14%	47%	27%	49%	53%	45%	39%
Somewhat valuable	32%	33%	38%	42%	27%	33%	31%	32%	27%	37%	24%
Not very valuable	16%	19%	19%	20%	27%	10%	22%	12%	7%	12%	19%
Not valuable at all	13%	11%	15%	16%	32%	6%	20%	7%	11%	6%	11%
Not sure	2%	1%	0%	0%	-	4%	-		2%	-	6%

		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y	Between \$50,000 and \$75,000 a y	Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car- e to say
Employers Should Provide Support or Counseling Yes/No							
Think employers sho- uld provide emotional support or counseling assistance for emplo- yees that are impacted by traumatic events		57%	55%	51%	50%	46%	52%
Do not think employe- rs should provide em- otional support or co- unseling assistance f- or employees that are impacted by trauma		37%	35%	38%	39%	40%	34%
Not sure	11%	5%	10%	11%	12%	14%	14%





		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y	Between \$50,000 and \$75,000 a y	Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car e to say
Place of Employment Affected by Traumatic Event Yes/No							
Have been employed by an organization or workplace that was af- fected by the sudden oss of an employee o- r colleague, a natura	62%	52%	63%	63%	63%	65%	61%
Have not been emplo- yed by an organization or workplace that was affected by the sudde- n loss of an employee or colleague, a natu		43%	35%	36%	36%	33%	39%
Not sure	2%	5%	2%	1%	0%	2%	-

		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y		Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car- e to say
Employer Made Counseling Available After Traumatic Event Yes/No							
Employer did make counseling available to employees or take any similar measures to help employees affected by the event		39%	40%	40%	48%	48%	41%
Employer did not mak- e counseling available to employees or take any similar measures to help employees aff- ected by the event		59%	56%	53%	45%	48%	51%
Not sure	5%	3%	4%	7%	7%	4%	8%





		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y	Between \$50,000 and \$75,000 a y	Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car e to say
Consider Using Free Confidential Counseling Yes/No							
Would consider using free, confidential counseling		66%	60%	62%	57%	52%	53%
Would not consider using free, confidential counseling		28%	35%	32%	34%	41%	38%
Not sure	7%	5%	5%	6%	9%	7%	9%

		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y	Between \$50,000 and \$75,000 a y	Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car- e to say
Most Stressful or Traumatic Situation							
Employer announcing job layoffs		29%	27%	19%	27%	28%	29%
Death of a co-worker or colleague	21%	21%	30%	22%	19%	14%	16%
Natural disaster in the immediate area such as a flood, earthquake, or tornado		28%	20%	33%	21%	20%	28%
Violence within the workplace or criminal activity such as burglary or a robbery		17%	18%	18%	31%	33%	17%
Not sure	6%	5%	6%	8%	2%	5%	10%





		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y	Between \$50,000 and \$75,000 a y	Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car e to say
More Tragedies Worldwide Now Than 3 Years Ago		_					
Feel that worldwide there are more tragedies and traumatic events occurring now than there were 3 years ago	49%	65%	57%	47%	47%	35%	52%
Do not feel that worldwide there are more tragedies and traumatic events occurring now than there were 3 years ago	46%	30%	38%	49%	47%	59%	44%
Not sure	5%	4%	5%	3%	6%	6%	4%

		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y		Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car- e to say
Workplace Impacted by Traumatic Event Likelihood							
More likely	16%	25%	17%	8%	23%	13%	12%
Less likely	32%	42%	35%	32%	26%	31%	27%
About the same	51%	32%	46%	59%	51%	55%	59%
Not sure	1%	1%	1%	0%	1%	0%	2%





		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y	Between \$50,000 and \$75,000 a y	Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car- e to say
Checking News Sources Frequency		••	•				
Fewer than three times per day		47%	45%	41%	38%	35%	40%
Between three and six times per day	33%	26%	34%	36%	34%	29%	39%
Between seven and nine times per day		10%	13%	18%	17%	17%	10%
Ten or more times per day	10%	13%	7%	5%	11%	16%	10%
Not sure	1%	4%	2%	1%	-	2%	1%

		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y		Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car- e to say
Media Covered Traumatic Events Impact on Job Ability							
Significantly affected it	5%	15%	5%	5%	1%	1%	5%
Moderately affected it	12%	13%	18%	12%	15%	5%	16%
Slightly affected it	24%	26%	26%	23%	23%	24%	26%
Not affected it at all	58%	46%	50%	61%	58%	69%	54%
Not sure	1%	1%	1%	0%	3%	0%	-





		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y	Between \$50,000 and \$75,000 a y	Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car e to say
Possible Workplace Tragedy Concern Impact on Job Performance							
Concern has negatively impacted job performance in the past year		20%	10%	5%	11%	6%	3%
Concern has not negatively impacted job performance in the past year		68%	79%	90%	84%	91%	88%
Not sure	7%	12%	11%	5%	5%	4%	9%

		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y		Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car- e to say
Manager Preparedness to Handle Traumatic Incident							
Totally prepared	26%	30%	28%	21%	24%	29%	21%
Pretty well prepared	33%	32%	24%	40%	31%	35%	37%
Somewhat prepared	26%	20%	33%	30%	28%	21%	23%
Not prepared at all	14%	18%	14%	8%	17%	14%	16%
Not sure	1%	-	1%	0%	-	1%	4%





		Income								
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y	Between \$50,000 and \$75,000 a y	Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car e to say			
Employer Have Disaster Management Plan Yes/No										
Employer does have a disaster management plan in place to help cope with potential traumatic incidents	54%	51%	44%	51%	55%	65%	52%			
Employer does not have a disaster management plan in place to help cope with potential traumatic incidents	30%	32%	39%	31%	29%	23%	28%			
Not sure	16%	17%	17%	18%	15%	12%	20%			

		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y		Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car- e to say
Notification of Traumatic Incident							
Email	17%	21%	15%	17%	17%	19%	10%
Text message	22%	13%	24%	23%	25%	26%	18%
Phone call	25%	20%	25%	24%	26%	23%	30%
Public address	18%	16%	15%	19%	21%	19%	19%
Word of mouth from other employees		18%	13%	12%	8%	8%	15%
Not sure	7%	12%	8%	5%	3%	6%	9%





		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y	Between \$50,000 and \$75,000 a y	Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car- e to say
Notification of Traumatic Incident Preference							
Email	11%	19%	11%	10%	8%	13%	9%
Text message	30%	16%	25%	33%	41%	34%	24%
Phone call	35%	39%	37%	31%	33%	31%	43%
Public address	15%	14%	16%	16%	11%	14%	16%
Word of mouth from other employees		9%	10%	8%	4%	5%	7%
Not sure	3%	4%	2%	1%	5%	3%	3%

		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y	Between \$50,000 and \$75,000 a y	Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car- e to say
Plan for Emotional Counseling After Traumatic Incident		<b>-</b>					
I would use services that my employer made available	30%	36%	27%	36%	27%	28%	31%
I would ask my employer about services that may be available		14%	23%	14%	16%	13%	19%
I would seek services, but not through my employer	22%	32%	18%	17%	20%	22%	29%
I would not seek counseling or support services		12%	28%	28%	32%	35%	21%
Not sure	4%	5%	4%	6%	5%	2%	1%





		Income	ncome							
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y	Between \$50,000 and \$75,000 a y	Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car e to say			
Employer Have Employee Assistance Program Yes/No										
Employer does have an Employee Assista- nce Program available to workers to provide counseling services f- or ongoing emotiona		44%	34%	42%	42%	59%	40%			
Employer does not ha- ve an Employee Assis- tance Program availa- ble to workers to prov- ide counseling servic- es for ongoing emoti		43%	56%	42%	50%	29%	36%			
Not sure	13%	12%	10%	16%	8%	12%	24%			

		Income					
	Base	Less than \$2- 5,000 a year	Between \$25,000 and \$50,000 a y		Between \$75,000 a- nd \$100,000 a year	More than \$10- 0,000 a year	Don't car- e to say
Value of Making Counseling and Support Available		<b>-</b>					
Very valuable	37%	41%	35%	35%	41%	34%	44%
Somewhat valuable	32%	15%	40%	36%	30%	38%	23%
Not very valuable	16%	24%	12%	18%	11%	14%	24%
Not valuable at all	13%	15%	12%	10%	16%	13%	8%
Not sure	2%	4%	1%	2%	2%	1%	1%

